Project/ Product Manager

募集職種

人材紹介会社
SThree株式会社

求人ID
1594685

業種
ソフトウエア

会社の種類
大手企業 (300名を超える従業員数) - 外資系企業

外国人の割合
外国人 多数

雇用形態
紹介予定派遣

勤務地
東京都 23区

給与
300万円 ~ 850万円

更新日
2026年11月02日 03:00

応募必要条件

職務経験
3年以上

キャリアレベル
中途経験者レベル

英語レベル
ビジネス会話レベル

日本語レベル
流暢レベル

最終学歴
大学卒： 学士号

現在のビザ
日本での就労許可が必要です

募集要項

We are hiring a Project Manager to lead project delivery of AI-powered contact centre capabilities — chat, voice, and human-agent experiences — built on large language models (LLMs). Engineering owns technical design and implementation; you own the decision process, alignment, and delivery outcomes — facilitating trade-offs, closing gaps when priorities or opinions diverge, and keeping the team from stalling without dictating the solution.

You will run integrated project plans (timeline, dependencies, resources, risks, communication), steer work through the full delivery lifecycle, and keep scope, quality, and release readiness visible — including security, compliance, and performance and support for legal / security approvals where required.

Proficiency in Jira and Confluence is expected for day-to-day execution.

Responsibilities:

• Planning, scope, and stakeholder alignment / 計画・スコープ・ステークホルダー 連携
• Define project scope, objectives, and deliverables with business owners, product managers, and technology stakeholders.
• Build and maintain integrated plans covering timelines, milestones, dependencies, resource needs, risks, and communication cadence.
• Facilitate technical feasibility and trade-off discussions so decisions are made with the right people and information.

• Establish measurable success criteria and reporting so progress and outcomes are visible to leadership and the team.
• Driving team alignment and decisions / チームの合意形成・意思決定の推進
• Facilitate consensus on priorities, technical approach, and trade-offs without dictating engineering solutions.
• Recognise when discussions stall or decisions are avoided; reframe options, surface trade-offs, set decision deadlines, and escalate when needed.
• Bridge business requirements and technical execution so stakeholders and engineers share clear, aligned outcomes.
• Run effective meetings focused on unblocking work, resolving disagreements, and agreeing next steps — not status-only updates.
• Execution and delivery / 実行・デリバリー
• Steer work through the software development lifecycle: requirements, design, development, testing, release, and post-launch stabilisation.
• Manage scope through a lightweight, disciplined change process; ensure impact and trade-offs are understood before changes are accepted.
• Identify and manage risks and issues proactively; drive resolution and escalate with clear options when the team cannot resolve alone.
• Coordinate across workstreams, teams, and vendors; ensure integration points, handoffs, and dependencies are clear and tracked.
• Ensure security, compliance, and performance are addressed through delivery; support legal and security approval processes as required.

スキル・資格

• Business-level Japanese (reading, writing, and speaking) for stakeholder communication, documentation, and meetings.
• Proficiency with Jira and Confluence as primary tools for planning, tracking, and collaboration.
• 3+ years of experience in technical project management delivering software products.
• Technical literacy sufficient to understand trade offs, and ask useful questions — you do not own technical design.
• Proven ability to drive consensus when direction is unclear, without overriding engineering judgement.
• Strong risk and issue management.
• Excellent communication and facilitation across executives, business stakeholders, and engineering.
• Experience helping a team or organisation improve how projects are run when standards, tools, or rituals were missing or inconsistent.
• Product management sensibility — challenging requirements and scope, not only accepting them.

会社説明