



Data Center Engineer (Global Bank)

Datacenter Operations for Global Bank

募集職種

採用企業名

エイラシステム株式会社

求人ID

1591349

業種

銀行・信託銀行・信用金庫

会社の種類

中小企業 (従業員300名以下) - 外資系企業

外国人の割合

外国人 半数

雇用形態

契約

勤務地

東京都 23区, 江東区

給与

500万円 ~ 650万円

更新日

2026年05月09日 09:56

応募必要条件

職務経験

3年以上

キャリアレベル

中途経験者レベル

英語レベル

流暢

日本語レベル

基礎会話レベル

最終学歴

大学卒 : 学士号

現在のビザ

日本での就労許可が必要です

募集要項

About the Role

We are seeking an experienced Engineer to take ownership of day-to-day datacenter and server room operations. This is a hands-on role focused on maintaining the stability, security, and reliability of mission-critical infrastructure while continuously improving service quality and operational resilience.

Key Responsibilities

- Install, Move, Add and Change (IMAC) on Data Center hardware (primarily servers, network equipment and other

- devices).
- Break-fix of all equipment, including opening servers, running diagnostics, changing cards, memory, HDD and PSU and managing escalation to vendors or specialist support providers for complex or non-standard cases.
 - Provide on-site smart-hands support of power operations, structured cabling, media and device management.
 - Support incident response activities through on-site coordination and physical assistance, escalating incidents when needed in accordance with company procedures.
 - Maintain accurate and up-to-date asset and inventory records using designated management systems for IT equipment, parts, tools etc.
 - Evaluate space, power, and cooling capacity on-site prior to IMAC (installation, move, add, change) activities. Support and identify any capacity issues and resolution actions through coordination with company teams.
 - Coordinate and support change and implementation activities by managing datacenter access requests in line with internal processes.
 - Conduct visual or physical checks to support diagnostic activities, including LED status verification, port or link light observation, asset confirmation, and evidence collection where required.
 - Escort and oversee authorized personnel and vendors for physical tasks and manage inbound & outbound equipment logistics.

Working Hours

- Monday to Friday rotating shifts: 7:30am~4:30pm or 12pm~9pm,
- Occasional out of hours and weekend work.
- On-call standby (allowances paid) for out of hours incidents.

スキル・資格

- 3 plus years of experience working in an enterprise data center facility; ideally you will have experience supporting data center operations for the banking/finance industry.
- Good understanding of IT service delivery and Data Center operations management (e.g. ITIL methodology, incident/change/problem management) and experience using ticketing systems.
- Strong practical experience supporting server/storage/network hardware (including rack mounting, patching, break-fix, connectivity monitoring, etc.)
- Ability to lift IT equipment weighing more than 10kg.

Language Requirements

- Excellent speaking and written English skills are a must.
- Japanese language skills are not required; however, they are an advantage for coordinating with on-site staff and vendors.

会社説明