

Business Applications Consultant

Cutting-edge AI Technology

募集職種

人材紹介会社
Propel Consulting K.K.

求人ID
1589798

業種
ソフトウエア

雇用形態
正社員

勤務地
東京都 23区

給与
750万円 ~ 1000万円

更新日
2026年11月06日 05:00

応募必要条件

職務経験
3年以上

キャリアレベル
中途経験者レベル

英語レベル
日常会話レベル

日本語レベル
ビジネス会話レベル

最終学歴
専門学校卒

現在のビザ
日本での就労許可が必要です

募集要項

As a consultant – Business Applications, you will be responsible for core activities including;

- Applies sound industry and cross-product knowledge to solve customer issues of medium complexity.
- Demonstrates deep knowledge of processes and tools.
- Ensures quality service delivery, partners on team goals, and manages timely resolutions within SLA/OLA standards
- Takes initiatives to meet team goals and ensures efficient issue resolution.
- Executes planned maintenance and improves customer satisfaction
- Ensures meaningful and professional communication, meeting customer expectations.
- Assists in training colleagues on domain-specific knowledge and tools.
- Actively participates in knowledge-distribution activities and addresses documentation gaps
- Expands internal and external networks, acting as a reference point within the team.
- Takes on additional obligations and contributes to business development events.
- Identifies opportunities for process enhancements and proposes improvements.

スキル・資格

- A university degree, or equivalent professional qualifications, in software/system engineering or IT operations
- Naturally curious. gains a sound knowledge of support offerings, customer contracts, and R&D-supported versions.
- Adaptable and quick to adjust to changes, with the ability to manage change within scope
- Proactive communication and engaging with customers and stakeholders, following through on commitments.
- Solid analytical skills to identify root causes and propose feasible solutions.
- Good knowledge of support policies, scope, and customer offerings.

会社説明