

Software Engineer

Cutting-edge AI Technology

募集職種

人材紹介会社
Propel Consulting K.K.

求人ID
1589796

業種
ソフトウエア

雇用形態
正社員

勤務地
東京都 23区

給与
700万円 ~ 1000万円

更新日
2026年11月06日 05:00

応募必要条件

職務経験
3年以上

キャリアレベル
中途経験者レベル

英語レベル
日常会話レベル

日本語レベル
日常会話レベル

最終学歴
専門学校卒

現在のビザ
日本での就労許可が必要です

募集要項

As a Software Engineer, you will be responsible for core activities including;

- Utilize industry knowledge and cross-product expertise to provide tailored solutions and enhance problem-solving.
- Contribute to the design, implementation, and testing of software solutions, while maintaining a knowledge of Cloud architecture and its alignment with industry standards.
- Engage with cross-functional teams to develop innovative business solutions.
- Promote processes to resolve customer issues and suggest improvements.
- Contribute to creating knowledge base articles, SOPs, and FAQs for continuous improvement.
- Apply knowledge of support policies, customer offerings, and product versions to provide efficient assistance.
- Ensure understanding of R&D-supported versions and follow organizational process guidelines to resolve issues consistently and comply with standards.
- Manage planned maintenance, coordinate with stakeholders, and drive issue resolution across resolver groups.
- Engage with customers and stakeholders to familiarize standards and provide clear, accurate information.

スキル・資格

- A university degree, or equivalent professional qualifications, in software/system engineering or IT operations
- Conceptual knowledge in Object Orientated Programming
- Strong focus on customers and driving technical resolutions to issues
- Database programming knowledge such as Oracle SQL or PL/SQL programming would be ideal

会社説明