



## PR/160374 | Customer Service Executive (MNC in High-Precision Manufacturing)

### 募集職種

#### 人材紹介会社

ジェイエイシーリクルートメント マレーシア

#### 求人ID

1585938

#### 業種

物流・倉庫

#### 雇用形態

正社員

#### 勤務地

マレーシア

#### 給与

経験考慮の上、応相談

#### 更新日

2026年05月05日 13:00

### 応募必要条件

#### 職務経験

3年以上

#### キャリアレベル

中途経験者レベル

#### 英語レベル

ビジネス会話レベル

#### 日本語レベル

無し

#### 最終学歴

短大卒：準学士号

#### 現在のビザ

日本での就労許可は必要ありません

### 募集要項

An expanding MNC in high precision manufacturing is looking to expand the Customer Service Team in Kedah. This role will be plays a key part in supporting customer by responding to inquiries, re-solving issues, and acting as a liaison between customers and production to maintain high levels of satisfaction

#### Job Responsibilities

- Support procurement coordination activities to ensure smooth order processing.
- Communicate with customers regarding order status, delivery timelines, and issue resolution.
- Troubleshoot customer issues, provide appropriate solutions, and escalate complex cases to management when necessary.
- Maintain accurate and detailed records of all customer interactions and transactions.

### Job Requirement

- Minimum bachelor degree in business administration, operation or similar
- Excellent communication and organizational skills
- Experience in using Oracle or SAP
- Detail-oriented and proactive in approaching relevant stakeholders when required
- Proficient in English communication (verbal or email communication)

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会社説明