



PR/160374 | Customer Service Executive (MNC in High-Precision Manufacturing)

募集職種

人材紹介会社

ジェイエイシーリクルートメントマレーシア

求人ID

1585938

業種

物流・倉庫

雇用形態

正社員

勤務地

マレーシア

給与

経験考慮の上、応相談

更新日

2026年05月19日 05:00

応募必要条件

職務経験

3年以上

キャリアレベル

中途経験者レベル

英語レベル

ビジネス会話レベル

日本語レベル

無し

最終学歴

短大卒：準学士号

現在のビザ

日本での就労許可は必要ありません

募集要項

An expanding MNC in high precision manufacturing is looking to expand the Customer Service Team in Kedah. This role will be plays a key part in supporting customer by responding to inquiries, re-solving issues, and acting as a liaison between customers and production to maintain high levels of satisfaction

Job Responsibilities

- Support procurement coordination activities to ensure smooth order processing.
- Communicate with customers regarding order status, delivery timelines, and issue resolution.
- Troubleshoot customer issues, provide appropriate solutions, and escalate complex cases to management when necessary.
- Maintain accurate and detailed records of all customer interactions and transactions.

Job Requirement

- Minimum bachelor degree in business administration, operation or similar
- Excellent communication and organizational skills
- Experience in using Oracle or SAP
- Detail-oriented and proactive in approaching relevant stakeholders when required
- Proficient in English communication (verbal or email communication)

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会社説明