



## PR/160316 | Sr Field Support Engineer (Test Socket)

### 募集職種

#### 人材紹介会社

ジェイエイシーリクルートメントマレーシア

#### 求人ID

1584348

#### 業種

その他（メーカー）

#### 雇用形態

正社員

#### 勤務地

マレーシア

#### 給与

経験考慮の上、応相談

#### 更新日

2026年04月28日 12:01

### 応募必要条件

#### 職務経験

3年以上

#### キャリアレベル

中途経験者レベル

#### 英語レベル

流暢

#### 日本語レベル

無し

#### 最終学歴

短大卒：準学士号

#### 現在のビザ

日本での就労許可は必要ありません

### 募集要項

Our client is a Japan-based global technology company primarily engaged in the development, manufacturing, and sale of high-precision, high-performance plastic engineering components, semiconductor peripheral equipment, and optical/LED products. Founded in 1962, the company serves various industries including Semiconductor, Automotive, Office Automation, and Life Sciences. Join them and be a part of an ever-growing team!

### Job Descriptions

#### Customer Support (Pre-Sales)

- Respond to technical inquiries pertaining to test sockets.
- Support qualification/evaluation of test sockets at customer site.
- Work with local machine shops for retrofit/ modification to reduce turn around time for issues encounter during evaluation.

#### Customer Support (Post-Sales)

- Provides technical support and troubleshooting pertaining to socket issues at customer site.
- Responds to quality issues and supports the resolution of all customer complaints to prevent line down at customer site.

### Information Management & Reporting

- Plans, prepares, and gives presentations to customers, trade shows, meetings, etc.
- May attend outside meetings, such as company group meetings, seminars, trade shows, conventions, and conferences for information sharing and learning purposes.
- Coordinates information with other teams in establishing and carrying out responsibilities.
- Collects, evaluates, and summarizes information to report to senior management to assist in decision making process.

### Job Requirements

- Bachelor's Degree in Engineering preferably in Electrical, Electronics, or Mechanical from a college or university
- Min 5 -10 years experience as engineering field service support or similar capacity specifically in test sockets (designing, maintenance/ repair) in high volume manufacturing environment
- Must have a valid Driver's License in state of residence and be able to drive to customer locations
- Occasional travel is required by both car and airplane; sometimes overnight

**Notice:** By submitting an application for this position, you acknowledge and consent to the disclosure of your personal information to the Privacy Policy and Terms and Conditions, for the purpose of recruitment and candidate evaluation.

Privacy Policy Link: <https://www.jac-recruitment.my/privacy-policy>

Terms and Conditions Link: <https://www.jac-recruitment.my/terms-of-use>

---

会社説明