PTS Japan - Bridge People and World -

Night Ops Lead (Data Center) | Build & Lead New BPO | Toyosu

Lead new BPO team with high pay

募集職種

採用企業名
株式会社ピーティーエス・ジャパン

支社・支店
Major Data Center Operator in Japan

求人ID
1584227

業種
SIer・システムインテグレーター

会社の種類
中小企業 (従業員300名以下)

外国人の割合
外国人 半数

雇用形態
契約

勤務地
東京都 23区, 江東区

最寄駅
ゆりかもめ線、　新豊洲駅

給与
600万円 ~ 800万円

勤務時間
Working Hours: 20:00 – 08:00 (12-hour night shift, including bre

休日・休暇
Holidays: Shift-based schedule (e.g., 4 days on / 4 days off)

更新日
2026年11月05日 03:00

応募必要条件

職務経験
1年以上

キャリアレベル
中途経験者レベル

英語レベル
日常会話レベル (英語使用比率: 25%程度)

日本語レベル
流暢レベル

最終学歴
高等学校卒

現在のビザ
日本での就労許可が必要です

募集要項

Job Title :
Data Center Night Shift Operations Lead (BPO Setup)

Overview :
We are seeking a Night Shift Operations Lead to establish and manage a data center operations team (20:00-08:00).
This role goes beyond standard operations and focuses on leadership, team management, and operational design.

Responsibilities :

- Lead night shift data center operations
- Oversee ticket handling, escort coordination, and call handling
- Train and develop team members (including junior staff)
- Manage handovers between day and night teams
- Handle incident response and decision-making
- Develop and maintain operational manuals
- Communicate with clients when necessary

Working Hours : 20:00 – 08:00 (12-hour shift with breaks)

スキル・資格

Requirements :

- Experience: 1+ years
- Career Level: Mid-career
- English Level: Conversational (usage ratio: approx. 25%)
- Japanese Level: Business level
- Education: High school diploma
- Visa Status: Work permit in Japan required

Required :

- Experience in data center or IT infrastructure operations
- Experience working night shifts
- Team lead or supervisory experience
- Strong troubleshooting skills

Preferred Qualifications :

- Business-level English (reading, writing, speaking)
- Experience in multinational environments
- Knowledge of ITIL or operational frameworks
- L2-level support experience

Ideal Candidate :

- Able to work independently and lead operations
- Strong leadership and communication skills
- Capable of handling incidents calmly
- Interested in building a new operation from scratch

Why Join Us :
→ Lead a new BPO operation from the ground up
→ Take ownership of operational design and team building
→ Strong career growth into management roles

Location : Koto-ku, Tokyo 23 wards (Yurikamome Line, Shin-Toyosu Station)

Working Conditions :

- Employment Type: Contract
- Salary: ¥6,000,000 – ¥8,000,000
- Working Hours: 20:00 – 08:00 (12-hour night shift, including breaks)
- Days Off: Shift-based schedule (e.g., 4 days on / 4 days off)
- Industry: SIer / System Integrator

会社説明