



PTS Japan - Bridge People and World -

## Night Ops Lead (Data Center) | Build &amp; Lead New BPO

Lead new BPO team with high pay

## 募集職種

## 採用企業名

株式会社ピーティーエス・ジャパン

## 支社・支店

Hiring Company: Major Data Center Operator in Japan

## 求人ID

1584227

## 業種

Sler・システムインテグレーター

## 会社の種類

中小企業 (従業員300名以下)

## 外国人の割合

外国人 半数

## 雇用形態

契約

## 勤務地

東京都 23区, 江東区

## 最寄駅

ゆりかもめ線、 新豊洲駅

## 給与

600万円 ~ 800万円

## 勤務時間

Working Hours: 20:00 – 08:00 (12-hour night shift, including bre

## 休日・休暇

Holidays: Shift-based schedule (e.g., 4 days on / 4 days off)

## 更新日

2026年05月25日 05:00

## 応募必要条件

## 職務経験

1年以上

## キャリアレベル

中途経験者レベル

## 英語レベル

日常会話レベル (英語使用比率: 25%程度)

## 日本語レベル

流暢

## 最終学歴

高等学校卒

## 現在のビザ

日本での就労許可が必要です

## 募集要項

### ■ Job Title

#### Data Center Night Shift Operations Lead (BPO Setup)

### ■ Overview

We are seeking a Night Shift Operations Lead to establish and manage a data center operations team (20:00–08:00). This role goes beyond standard operations and focuses on leadership, team management, and operational design.

### ■ Responsibilities

- Lead night shift data center operations
- Oversee ticket handling, escort coordination, and call handling
- Train and develop team members (including junior staff)
- Manage handovers between day and night teams
- Handle incident response and decision-making
- Develop and maintain operational manuals
- Communicate with clients when necessary

### ■ Working Hours

20:00 – 08:00 (12-hour shift with breaks)

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## スキル・資格

### ■ Requirements

- Experience in data center or IT infrastructure operations
- Experience working night shifts
- Team lead or supervisory experience
- Strong troubleshooting skills

### ■ Preferred Qualifications

- Business-level English (reading, writing, speaking)
- Experience in multinational environments
- Knowledge of ITIL or operational frameworks
- L2-level support experience

### ■ Ideal Candidate

- Able to work independently and lead operations
- Strong leadership and communication skills
- Capable of handling incidents calmly
- Interested in building a new operation from scratch

### ■ Why Join Us

- Lead a new BPO operation from the ground up
  - Take ownership of operational design and team building
  - Strong career growth into management roles
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## 会社説明