



CR/096755 | L2 Application Support

募集職種

人材紹介会社

ジェイエイシーリクルートメントシンガポール

求人ID

1581739

業種

ITコンサルティング

雇用形態

契約

勤務地

シンガポール

給与

経験考慮の上、応相談

更新日

2026年06月02日 08:00

応募必要条件

職務経験

6年以上

キャリアレベル

中途経験者レベル

英語レベル

日常会話レベル

日本語レベル

ビジネス会話レベル

最終学歴

短大卒：準学士号

現在のビザ

日本での就労許可は必要ありません

募集要項

COMPANY OVERVIEW

A well-established technology services company delivering IT solutions, infrastructure support, and outsourced operational services. It works with clients across various sectors to enhance efficiency and strengthen digital capabilities.

This is a 12-month agency contract role (renewable).

JOB RESPONSIBILITIES

- Experience in providing L2 support in banking services, operations, or service roles supporting banks.
- Experience with Windows Server and Linux Server environments.
- Hands on in performing basic application health checks.
- Experience supporting banking applications or systems used by financial institutions.
- Addressing and resolving user inquiries efficiently while delivering excellent customer service.
- Provide both technical and non-technical support for the Singapore Branch.
- Accurate reporting of information or incidents, including business impact and interim workaround measures.
- Maintain detailed logs of user requests and prepare thorough reports for stakeholders.

- Collaborate closely with L3 Support teams and vendors. The L2 Support role defines SLAs and ensures adherence by L3 teams and vendors.

JOB REQUIREMENTS

- Tertiary-level degree in technology from a recognized institution.
 - At least 5 years of experience in L2 Application Support for banking applications, including at least 2 years in a lead role.
 - Experience with Windows Server and Linux Server environments.
 - Experience supporting Japanese-speaking users or Japan-based financial institutions is good to have.
 - Experience with Azure DevOps and Application Support.
 - Exposure to MAS technology risk management framework, general risk awareness, and IT infrastructure is good to have.
 - Japanese language proficiency (written and spoken) to communicate effectively with Japan-based clients and stakeholders.
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- Knowledge of IT service management principles (ITIL).
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- Proficiency with ITSM tools such as ServiceNow and Jira.
 - IT certifications such as ITIL Foundation, Microsoft certifications, or CompTIA A+. (good to have)

Interested candidates who wish to apply for the above positions, please click "Apply now".

We regret that only shortlisted candidates will be notified.

Working Location: Singapore

Bhadoria Shilpalekha Vikas (R1876178)

JAC Recruitment Pte. Ltd. (90C3026)

#LI-JACSG

#countrysingapore

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会社説明