



## 【800～1100万円】QA Lead Business Support Development Department (…

楽天グループ株式会社での募集です。品質保証・QA (IT) のご経験のある方は歓迎です。

### 募集職種

#### 人材紹介会社

株式会社ジェイ エイ シー リクルートメント

#### 採用企業名

楽天グループ株式会社

#### 求人ID

1580914

#### 業種

インターネット・Webサービス

#### 雇用形態

正社員

#### 勤務地

東京都 23区

#### 給与

800万円～1100万円

#### 勤務時間

09:00～17:30

#### 休日・休暇

【有給休暇】■年間有給休暇/annual paid leave 初年度 10日 3か月目から First year 10 d...

#### 更新日

2026年03月05日 16:05

### 応募必要条件

#### キャリアレベル

中途経験者レベル

#### 英語レベル

ビジネス会話レベル

#### 日本語レベル

ネイティブ

#### 最終学歴

大学卒：学士号

#### 現在のビザ

日本での就労許可が必要です

### 募集要項

【求人No NJB2325828】

#### ■Department Overview

The Business Support Development Department (BSD) plays a crucial role in providing system support for various operations between users clients and Rakuten businesses. Our department provides diverse services across three main areas: DATA Business Support/Accounting and CRM. We strive to ensure the highest quality standards in system delivery and support while pursuing business process optimization and efficiency. Our team sets goals monitors continuously and evaluates for the quality at services in BSD. And deliver quality that exceeds user expectations through talent development and implementing improvement measures as needed.

#### ■Why We Hire

Our department provides services across three areas: DATA Business Support/Accounting and CRM. With the expansion of our system scale we need to strengthen our quality management. We are seeking a QA Lead who can drive test process quality improvement and lead overall quality initiatives.

In this role you will manage the QA team for Business Support/Accounting while establishing and maintaining consistent quality standards. You will also work closely with stakeholders including users clients and internal teams to build a quality assurance system that meets business needs.

#### ■Position Details

Develop and implement quality assurance strategies aligned with business objectives.  
Lead and develop QA team while fostering a culture of continuous improvement.  
Design and oversee quality management processes within assigned areas.  
Drive operational efficiency through quality metrics and performance standards.  
Manage UAT and operational testing of business systems.  
Collaborate with development teams to improve product quality.  
Implement and standardize testing methodologies.  
Lead quality improvement initiatives across service areas.  
Provide mentorship and technical guidance to QA team members.  
Engage with stakeholders to ensure quality aligns with business needs.

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#### スキル・資格

##### ■Required Qualifications

3+ years of experience in test strategy planning test design and manual test execution.  
3+ years of experience in QA team management including resource planning and performance evaluation.  
Experience leading UAT and operational testing of business systems.  
ISTQB Foundation Level certification.  
Deep understanding of quality assurance methodologies and best practices.  
Experience in defect management and quality metrics tracking.  
Business level Japanese ability.

##### ■Preferred Qualifications

Deep understanding of accounting principles.  
Knowledge and testing experience with SAP packages.  
Experience in WEB/application testing.  
Knowledge of E commerce domain and business processes.  
Knowledge of Salesforce platform.  
Experience in product quality management.  
Experience with test automation and continuous integration.  
Strong analytical and problem solving skills.  
Knowledge of billing and payment related operations.  
Experience in SAP system implementation and project management.

##### ■Desired Personal Qualities

Passionate about high quality test design/execution and committed to quality improvement.  
Able to learn and implement new testing methodologies.  
Proactive in sharing knowledge and best practices.  
Respectful towards development teams with a collaborative mindset.  
Takes ownership of product quality and drives improvements.  
Strong leadership and team development capabilities.

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#### 会社説明

インターネット関連事業