# Bilingual ServiceNow Expert

## 募集職種

**人材紹介会社**
リーチェクスト株式会社

**求人ID**
1580180

**業種**
ITコンサルティング

**雇用形態**
正社員

**勤務地**
その他東京

**給与**
経験考慮の上、応相談

**更新日**
2026年11月08日 00:00

## 応募必要条件

**職務経験**
6年以上

**キャリアレベル**
中途経験者レベル

**英語レベル**
基礎会話レベル

**日本語レベル**
ネイティブレベル

**最終学歴**
高等学校卒

**現在のビザ**
日本での就労許可が必要です

## 募集要項

■Role and Job Description

• Provide pre-sales and post-sales technical information and support to customers considering implementing ServiceNow solutions.

• Provide technical consulting services to sales teams, including analyzing customer requirements and preparing technical proposals.

• Manage customer technical requirements from development phase to commercial release, ensuring alignment of client needs with ours solutions.

• Lead the RFI/RFQ process and gather required technical information.

• Maintain relationships with customer technical staff to drive new development opportunities.

• Assist with customer environment demonstrations and high-level architecture design, and technical presentations.

• Serve as a liaison between customers and our engineering department to resolve technical issues.

• Develop and maintain a technical knowledge base for ServiceNow solutions and assist with the creation of proposal tools.

• Assist with knowledge transfer and technical alignment for delivery teams to identify new business opportunities and achieve sales goals.

• Assist with escalated client issues and provide expertise.

## スキル・資格

Skills Required

• ServiceNow CMA or CTA

• Experience working in technical sales or related role

• 5+ years of experience in technical sales or consulting

• 5+ years of experience working with ServiceNow solutions in presales or project implementation

• Deep expertise in ServiceNow architecture, development, and management

• Excellent communication skills in English and Japanese (additional languages preferred)

## 会社説明