



PR/110088 | Service Engineer

募集職種

人材紹介会社

ジェイエイシーリクルートメントインド

求人ID

1579740

業種

レストラン・フードサービス

雇用形態

正社員

勤務地

インド

給与

経験考慮の上、応相談

更新日

2026年03月24日 11:01

応募必要条件

職務経験

3年以上

キャリアレベル

中途経験者レベル

英語レベル

基礎会話レベル

日本語レベル

無し

最終学歴

短大卒：準学士号

現在のビザ

日本での就労許可は必要ありません

募集要項

Roles & Responsibilities for the Service Engineer Position Summary

The Service Engineer is responsible for installing, maintaining, and troubleshooting company equipment at client sites. The role ensures high-quality service delivery, customer satisfaction, and effective resolution of technical issues.

Location

- Chennai (Tamil Nadu)

Key Responsibilities

- Install, test, and commission equipment at customer locations.
- Perform routine maintenance, inspections, and corrective repairs.
- Diagnose and troubleshoot mechanical/electrical/technical issues.

- Provide on-site and remote technical support to customers.
- Conduct product demonstrations, training sessions, and operational guidance for users.
- Prepare service reports, documentation, and maintenance logs.
- Coordinate with the technical and sales teams for escalations and product improvements.
- Ensure compliance with safety standards and company procedures.
- Maintain tools, equipment, and spare parts inventory.
- Build and maintain strong customer relationships through professional service delivery. Required **Qualifications**
- Diploma/Degree in Engineering (Mechanical or related field).
- 0–3 years of experience in equipment servicing (fresher profiles may also be considered).
- Strong troubleshooting and analytical skills.
- Knowledge of installation and maintenance processes.
- Good communication and customer-handling skills. • Ability to travel frequently and work at client sites.
- Basic computer knowledge (MS Office, reporting tools).

Preferred Qualifications

- Experience with industry-specific equipment (e.g., industrial refrigeration, cold storage).
- Understanding of safety protocols and standards.
- Ability to work independently with minimal supervision.

Key Competencies

- Field-based role with regular travel.
- May require working in industrial, commercial, or remote locations depending on client needs.

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会社説明