



## PR/160181 | Technical Operations Manager

### 募集職種

#### 人材紹介会社

ジェイエイシーリクルートメント マレーシア

#### 求人ID

1579699

#### 業種

その他（メーカー）

#### 雇用形態

正社員

#### 勤務地

マレーシア

#### 給与

経験考慮の上、応相談

#### 更新日

2026年04月21日 11:02

### 応募必要条件

#### 職務経験

3年以上

#### キャリアレベル

中途経験者レベル

#### 英語レベル

ビジネス会話レベル

#### 日本語レベル

無し

#### 最終学歴

短大卒：準学士号

#### 現在のビザ

日本での就労許可は必要ありません

### 募集要項

#### COMPANY OVERVIEW

A premier Malaysian ICT infrastructure specialist, primarily recognized for its expertise in Data Centre (DC) consultancy, design, and construction. Established in 1999, the company has evolved from a product distributor into a high-level technical consultancy capable of delivering Uptime Institute-certified facilities.

#### JOB RESPONSIBILITIES

- Manage and lead the Hawkeye department to deliver quality and efficient preventive
- Maintenance services and project implementation to our customers.
- Manage and Lead Hawkeye Software development team to continue develop DCIM software.
- Maintain support services by meeting the customer's Service Level Agreement (SLA) • terms and conditions
- Handling customer complaints or any major incidents such as equipment and or system • failure.
- Set KPI for engineers and software developer and keep track on their performance.
- Ensure all engineers are observing and practice safety measure at all times.
- Perform other work as instructed by superior when required.

## JOB REQUIREMENTS

- Candidate must possess at least Bachelor's Degree in Electrical and Electronic Engineering or related field
- Be a team player, bringing can-do innovation and commitment to the support service and system development.
- Preferably a manager specializing in managing complex Data Centre project delivery, lifecycle of software development, Data Centre operation or equivalent.
- Strong analytical skill, problem solving skill and interpersonal skill.
- Good organizer, ability to prioritize workload and work with tight deadline.

#LI-JACMY

#countrymalaysia

**Notice:** By submitting an application for this position, you acknowledge and consent to the disclosure of your personal information to the Privacy Policy and Terms and Conditions, for the purpose of recruitment and candidate evaluation.

Privacy Policy Link: <https://www.jac-recruitment.my/privacy-policy>

Terms and Conditions Link: <https://www.jac-recruitment.my/terms-of-use>

---

会社説明