

MichaelPage

www.michaelpage.co.jp

## Developer Support Engineer 【Industry Leading Company】

## Developer Support Engineer - Top Tech!

## 募集職種

## 人材紹介会社

マイケル・ページ・インターナショナル・ジャパン株式会社

## 求人ID

1578323

## 業種

インターネット・Webサービス

## 雇用形態

派遣

## 勤務地

東京都 23区

## 給与

250万円

## 更新日

2026年02月18日 08:05

## 応募必要条件

## キャリアレベル

新卒・未経験者レベル

## 英語レベル

ビジネス会話レベル

## 日本語レベル

ビジネス会話レベル

## 最終学歴

大学卒：学士号

## 現在のビザ

日本での就労許可が必要です

## 募集要項

This role provides first-line technical support to developers, helping troubleshoot issues across CI/CD, Kubernetes, platform APIs, and other modern tooling. It also focuses on improving support operations through automation, documentation, and collaboration with engineering teams to deliver a fast, efficient support experience.

## Client Details

Our client is a well-established, globally recognized organization driving innovation in mobility, software, and advanced technology. They are committed to building reliable, developer-focused platforms and delivering high-quality user experiences. Joining this project means contributing to impactful work within a forward-thinking, industry-leading environment.

## Description

- Provide first-line technical support to developers across CI/CD, Kubernetes, APIs, and related platform tools.
- Troubleshoot issues, de-escalate problems, and escalate cases when needed to ensure smooth customer experiences.
- Build lightweight automations, tooling, and documentation to streamline and improve support workflows.
- Collaborate with engineering and product teams to close knowledge gaps and prepare for new feature releases.

**Job Offer**

- Opportunity to work on innovative projects.
- Engaging work environment in the IT industry

To apply online please click the 'Apply' button below. For a confidential discussion about this role please contact Serina Miyazono on +81 3 6627 6130.

---

**スキル・資格**

- Demonstrates strong written Japanese and English abilities for clear, accurate customer communication.
  - Business level of speaking in Japanese
  - Has hands-on experience with Linux/macOS, cloud tooling, and simple scripting (Python, Bash, Postman).
  - Learns quickly and confidently uses AI tools to fill skill gaps and build efficient solutions.
  - Brings a proactive, collaborative mindset and thrives in a distributed, fast-moving technical environment.
- 

**会社説明**

Our client is a well-established, globally recognized organization driving innovation in mobility, software, and advanced technology. They are committed to building reliable, developer-focused platforms and delivering high-quality user experiences. Joining this project means contributing to impactful work within a forward-thinking, industry-leading environment.