

ServiceNow Developer/Administrator

募集職種

人材紹介会社
株式会社ネックサス

求人ID
1578210

業種
ITコンサルティング

会社の種類
大手企業 (300名を超える従業員数)

雇用形態
正社員

勤務地
東京都 23区

給与
経験考慮の上、応相談

更新日
2026年11月24日 19:00

応募必要条件

職務経験
3年以上

キャリアレベル
中途経験者レベル

英語レベル
ビジネス会話レベル

日本語レベル
ビジネス会話レベル

最終学歴
大学卒： 学士号

現在のビザ
日本での就労許可が必要です

募集要項

We are seeking a skilled and motivated ServiceNow Developer/Administrator to join our IT team. The ideal candidate will be responsible for the design, development, and implementation of ServiceNow solutions to support business processes and IT service management.

Key Responsibilities:

- Design and develop ServiceNow applications and modules based on business requirements
- Customize ServiceNow workflows, forms, UI policies, business rules, and client scripts
- Integrate ServiceNow with other enterprise systems using REST/SOAP APIs
- Maintain and enhance existing ServiceNow modules including Incident, Problem, Change, Asset, CMDB, and Service Catalog
- Perform regular platform upgrades and patching in accordance with ServiceNow best practices
- Collaborate with stakeholders to gather requirements and translate them into technical solutions
- Ensure platform security, performance, and scalability
- Provide technical support and training to end-users and administrators

- Create and maintain documentation for configurations, customizations, and procedures

スキル・資格

Qualifications:

- 3+ years of hands-on experience with ServiceNow development and administration
- Strong understanding of ITIL processes and ServiceNow ITSM modules
- Experience with scripting languages such as JavaScript, GlideScript, and HTML/CSS
- Familiarity with ServiceNow integrations using REST/SOAP APIs
- ServiceNow Certified System Administrator (CSA) or higher certification preferred
- Excellent communication and interpersonal skills
- Ability to work independently and manage multiple priorities

Preferred Skills:

- Experience with ServiceNow HRSD, CSM, or ITOM modules
- Knowledge of Agile/Scrum methodologies
- Experience with performance tuning and troubleshooting
- Familiarity with ServiceNow Flow Designer and App Engine Studio

会社説明