



PR/095541 | Field Service Engineer

募集職種

人材紹介会社

JAC Recruitment Vietnam Co., Ltd

求人ID

1575497

業種

医療機器

雇用形態

正社員

勤務地

ベトナム

給与

経験考慮の上、応相談

更新日

2026年04月14日 05:00

応募必要条件

職務経験

3年以上

キャリアレベル

中途経験者レベル

英語レベル

ビジネス会話レベル

日本語レベル

無し

最終学歴

短大卒：準学士号

現在のビザ

日本での就労許可は必要ありません

募集要項

Duties and Responsibilities

- Instruct/Guide the distributors on how to install/repair/perform maintenance on our instruments. ● Accompany the distributors on their demos at existing/potential customers sites and promote our company/brand.
- Perform service activities efficiently and effectively as requested (including but not limited to installation, operator training, preventive maintenance, testing, inspecting, troubleshooting, adjustments, calibrations, alignments and part replacement) and ensure on-going effectiveness.
- Manage the territory of assigned equipment and parts inventory to meet customer needs and contribute to the sales of service products to meet revenue goals. ● Ensure customer satisfaction and improve service outcomes by delivering speedy and high-quality service.
- Act as a trusted advisor to the company's customers by understanding customer needs and providing appropriate solutions.
- Provide feedback to the manager concerning performance anomalies encountered in the field and suggest

recommendations for improvements.

- Review service manual documentation to ensure accuracy and current revision levels and translate these documents into local language when the need arises.
- Maintain Device History Records and monitor modification and software upgrade status.
- Review failure trend analysis data for each product assigned. Identify failure trends and report them to management for resolution.
- Maintain professional and technical knowledge pertaining to service activities described by attending educational classes as required and reviewing technical bulletins.

Qualifications

- Degree in Engineering or related fields.
- 3+ years' experience in the repair, maintenance, and installation of medical diagnostic equipment used in a laboratory setting.
- English business level speaker.
- This position will routinely require extensive or overnight travel on short notice within or sometimes beyond defined territory or routine business hours to support customer needs.
- Able to lift and carry equipment up to 50 kg.

Notice: By submitting an application for this position, you acknowledge and consent to the disclosure of your personal information to the Privacy Policy and Terms and Conditions, for the purpose of recruitment and candidate evaluation.

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会社説明