



PR/095179 | Operation Center Administrator Team Lead

#### 募集職種

##### 人材紹介会社

JAC Recruitment Vietnam Co., Ltd

##### 求人ID

1572892

##### 業種

その他（メーカー）

##### 雇用形態

正社員

##### 勤務地

ベトナム

##### 給与

経験考慮の上、応相談

##### 更新日

2026年02月03日 04:00

#### 応募必要条件

##### 職務経験

10年以上

##### キャリアレベル

中途経験者レベル

##### 英語レベル

ビジネス会話レベル

##### 日本語レベル

無し

##### 最終学歴

短大卒：準学士号

##### 現在のビザ

日本での就労許可は必要ありません

#### 募集要項

#### Company Overview

Our client is a leading Manufacturing company headquartered in Canada, seeking an experienced professional to lead IT Operations, working at Bien Hoa, Dong Nai.

#### Job Description

- Lead and mentor the Operations Center team, ensuring collaboration, accountability, and 24/7 coverage.
- Set objectives and provide feedback, supporting team growth and acting as the main escalation point during critical situations.
- Oversee event monitoring, alarm governance, and change management, driving process optimization and reducing

false positives.

- Manage incident and problem resolution, lead RCA, and implement preventative measures.
- Ensure operational excellence through SOPs, reporting, data center monitoring, and vendor relationship management.

## Requirements

- Extensive experience in IT operations within medium-to-large corporate environments, with strong knowledge of ITIL best practices.
- 10+ years in I&T support or 5+ years as a system administrator, including leadership and mentoring roles.
- Skilled in managing complex multi-site infrastructure and networks, with hands-on exposure to end-user and manufacturing IT environments.
- Strong leadership, communication, and stakeholder management skills; able to operate in direct and matrix structures.
- Fluent in English and available for rotating shifts to support 24/7 operations.

#LI-JACVN

**Notice:** By submitting an application for this position, you acknowledge and consent to the disclosure of your personal information to the Privacy Policy and Terms and Conditions, for the purpose of recruitment and candidate evaluation.

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会社説明