



JAC Recruitment

タイの求人なら
JAC Recruitment Thailand

PR/118848 | Customer Service

募集職種

人材紹介会社

ジェイエイシーリクルートメント タイランド

求人ID

1572846

業種

物流・倉庫

雇用形態

正社員

勤務地

タイ

給与

経験考慮の上、応相談

更新日

2026年02月03日 05:00

応募必要条件

職務経験

3年以上

キャリアレベル

中途経験者レベル

英語レベル

日常会話レベル

日本語レベル

無し

最終学歴

短大卒：準学士号

現在のビザ

日本での就労許可は必要ありません

募集要項

Position: Customer Service

Salary: 30,000 - 40,000 THB/month

Workplace Area: Bangkok

Working Hours: Monday–Friday, 09:00–18:00 (Onsite)

Industry: Logistics & Freight Forwarding

Job Description

- Place bookings with shipping lines through Online portals / INTTRA / manual processes (required).
- Coordinate in a timely manner with agents, shippers, and shipping lines regarding shipment status, booking updates, and container gate-in cut-off times.
- Follow up with shippers for Shipping Instruction (SI) drafts.

- Communicate efficiently with internal teams and cross-functional departments for both Import and Export consignments handled by the team.
- Handle Cross-Country / Third-Country shipments.
- Understand and process Switch B/L requests and required procedures.
- Manage Nomination shipments, ensuring accurate handling and proper coordination.
- Prepare and send rate quotations; basic knowledge of checking online freight rates is an advantage.
- Create jobs in the internal logistics/forwarding system accurately and on time.

Requirements

- Bachelor's degree in any field.
- 2–3 years of experience in shipping, customer service, or the freight forwarding industry.
- Good command of English (mainly for documentation and email communication).
- Proficient in computer applications; hardworking and patient.
- Service-minded, detail-oriented, and able to work under pressure.
- Knowledge and experience in handling Cross-Country / Third-Country shipments.

If you are interested, click **APPLY NOW**. Please note that only shortlisted candidates will be contacted due to the high number of applicants. Thank you for understanding.

#LI-JACTH

Notice: By submitting an application for this position, you acknowledge and consent to the disclosure of your personal information to the Privacy Policy and Terms and Conditions, for the purpose of recruitment and candidate evaluation.

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会社説明