



PR/118812 | Customer Success (SAAS)

募集職種

人材紹介会社

ジェイ エイ シー リクルートメント タイランド

求人ID

1572818

業種

ビジネスコンサルティング

雇用形態

正社員

勤務地

タイ

給与

経験考慮の上、応相談

更新日

2026年02月17日 10:01

応募必要条件

職務経験

3年以上

キャリアレベル

中途経験者レベル

英語レベル

ビジネス会話レベル

日本語レベル

無し

最終学歴

短大卒：準学士号

現在のビザ

日本での就労許可は必要ありません

募集要項

We are seeking a proactive and strategic Customer Success to join our team and support our clients. Your focus will be on driving customer satisfaction, retention, and growth through meaningful relationships and data-driven insights.

Key Responsibilities:

- Deliver impactful training sessions and share innovative ideas to help clients.
- Provide exceptional bilingual support (Thai & English) through multiple channels, ensuring smooth communication and assistance.
- Enhance customer success by conducting proactive follow-ups and offering personalized consultations.
- Develop and refine support resources while contributing to product localization and user-friendly content.
- Handle translations and updates for announcements and in-app language to maintain clarity and accessibility.

Qualifications:

- 2+ years in a client-facing role such as Customer Success, Account Management, or Enterprise Sales.
- Strong grasp of customer success methodologies and lifecycle management.
- Analytical mindset with the ability to interpret data and translate insights into action.
- Excellent interpersonal and communication skills, with a talent for building trust and rapport.

Interested candidate, please submit your most recent resume in English by simply clicking "APPLY NOW"

JAC Recruitment Ltd.

10F, Emporium Tower, 622, Soi 24, Sukhumvit Road, Klongton, Klongtoey, Bangkok 10110

#LI-JACTH

#citybangkok

Notice: By submitting an application for this position, you acknowledge and consent to the disclosure of your personal information to the Privacy Policy and Terms and Conditions, for the purpose of recruitment and candidate evaluation.

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会社説明