



Field Service Engineer / Technician

世界的メーカーの最先端搬送技術を現場で支えるフィールドエンジニア職

募集職種

人材紹介会社

Cornerstone Recruitment Japan 株式会社

求人ID

1572498

業種

専門商社

雇用形態

正社員

勤務地

東京都 23区

給与

1200万円 ~ 経験考慮の上、応相談

更新日

2026年01月29日 00:00

応募必要条件

職務経験

3年以上

キャリアレベル

中途経験者レベル

英語レベル

ビジネス会話レベル

日本語レベル

ネイティブ

最終学歴

大学卒：学士号

現在のビザ

日本での就労許可が必要です

募集要項

Position: Field Service Engineer / Technician

Location: Japan

About the Company

This organization is recognized as a global leader in conveyor system innovation and has been providing high-quality and pioneering conveyance solutions for decades. The company continues to expand and offers an excellent environment for professionals seeking to contribute to a growing business within the private sector.

This role is responsible for providing on-site technical service, support, and problem resolution throughout the entire lifecycle of the company's conveyor and industrial products. The successful candidate will be proactive, adaptable, customer-focused, and able to work independently with a high level of professionalism. Frequent travel across Japan is required.

Key Responsibilities

- Conduct installation, maintenance, repairs, and performance assessments of conveyor systems while adhering to company standards
- Troubleshoot mechanical issues and perform necessary adjustments or part replacements to ensure minimal downtime
- Deliver hands-on guidance and maintenance training to customers for improved operational efficiency
- Prepare service reports with clear observations and actionable recommendations for customers and internal teams
- Manage service coordination and documentation through CRM systems to maintain accurate records
- Support in-house product testing, including preparing reports, results summaries, and video documentation
- Assemble and dismantle equipment for demonstrations or trade exhibitions and ensure proper transportation and handling
- Maintain tools and equipment in good working condition

Qualifications

- Minimum of 3 years' experience in technical support or engineering roles involving conveyor systems, automation machinery, or similar industrial equipment
- Strong practical troubleshooting and mechanical repair abilities
- Willingness to travel nationwide frequently, including occasional weekend or holiday assignments
- Proficiency in both Japanese and English for technical communication with customers and internal stakeholders
- Capable of working under pressure and managing irregular schedules when needed
- Ability to interpret mechanical drawings using AutoCAD or similar CAD software
- Possession of a valid driver's license for travel to customer locations

会社説明