



PR/087328 | Field Service Engineer (m / f / d)

募集職種

人材紹介会社

ジェイエイシーリクルートメントドイツ

求人ID

1572331

業種

その他（メーカー）

雇用形態

正社員

勤務地

ドイツ

給与

経験考慮の上、応相談

更新日

2026年05月19日 02:00

応募必要条件

職務経験

3年以上

キャリアレベル

中途経験者レベル

英語レベル

ビジネス会話レベル

日本語レベル

無し

最終学歴

短大卒：準学士号

現在のビザ

日本での就労許可は必要ありません

募集要項

Company and Job Overview

A Japanese semiconductor company is looking for Field service engineer. This position is responsible for providing field service engineering activities to Company customers independently.

Job Responsibilities

Receives service calls from customer. Determines customer need or problem and responds accordingly.

Helping a tool installation at customer site with company

May provide over-the-phone consultation and advice to customer, may need to respond to emergency customer situation or may schedule and repair Company's products at customer site.

Performs preventative maintenance on Company products.

Establishes and manages a local maintenance service structure.

Inspects and evaluates customer usage of Company products.

Provides training to customers in usage and maintenance of Company products.

Provides application support on Company products to customer.

Provides liaison between customer and applications programmer for customer requests involving change in applications.

Researches market needs and customer applications of Company products.

Submits application report to management in a timely manner.

Supports sales activities and establishes and maintains good relationship with customers.

Effectively communicates with Japan headquarters' engineers regarding the product applications, technical issues, etc

Job Requirements

Degree or experience with optics preferred

Experience with installation, maintenance, and sustaining of semiconductor capital equipment

Technical troubleshooting experience

Previous semiconductor FSE experience preferred

Flexibility for evenings, weekends, on-call

Flexibility for domestic/overseas travel for training and tool support (Several 3 month trainings overseas)

Travel up to 50% by plane and car

Work location: Dresden

Due to the high volume of applicants, we regret to inform that only shortlisted candidates will be notified. Thank you for your understanding.

#LI-JACDE #countrygermany

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会社説明