E-Commerce Operations Staff at Global Luxury Fashion Company

Global working environment (Fashion)

募集職種

人材紹介会社
エンワールド・ジャパン株式会社

採用企業名
Foreign Fashion Brand

求人ID
1571257

業種
アパレル・ファッション

会社の種類
大手企業 (300名を超える従業員数) - 外資系企業

外国人の割合
外国人 半数

雇用形態
派遣

勤務地
東京都 23区

給与
400万円 ~ 550万円

勤務時間
9:30 – 18:30

休日・休暇
完全週休二日制

更新日
2026年02月17日 01:00

応募必要条件

職務経験
1年以上

キャリアレベル
新卒・未経験者レベル

英語レベル
ビジネス会話レベル

日本語レベル
流暢

最終学歴
専門学校卒

現在のビザ
日本での就労許可が必要です

募集要項

【Why take this job】

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- Operate the official EC website for a **globally recognized luxury fashion brand**
- **International environment**, direct collaboration with **global HQ** on EC operations
- Gain **end-to-end ownership** of EC operations
- **Hybrid working** style (1–2 days WFH)

【JOB DESCRIPTION】

Position title – E-Commerce Site Operations Staff

Working hours – 9:30 AM–6:30 PM (1-hour break)

Compensation – 4,000,000 - 5,500,000 JPY (depending on experience)

Location – Tokyo, Japan

【Overview】

This role manages daily EC site operations for **globally recognized luxury fashion brand** in Japan, **working closely with APAC** and internal teams to ensure smooth site performance and customer experience.

【Key Responsibilities】

- Operate and maintain EC site using Salesforce Commerce Cloud (SFCC)
- Manage product pages, pricing, inventory, catalog uploads, and merchandising updates
- Coordinate promotions, campaigns, GWP setup, QA, and trading calendar execution
- Collaborate with APAC and internal teams on QA, UAT, SIT, and site improvements
- Support CX improvements with CS, logistics, IT, finance, and warehouse teams

【Requirements】

- 3+ years of **e-commerce site operations experience** (fashion or retail industry preferred)
- **Hands-on** experience with SFCC or other enterprise-level CMS platforms
- Business-level **Japanese & English**
- **Advanced Excel skills** (LOOKUP, INDEX, MATCH, IF, pivot tables, data analysis)
- **Currently residing in Japan and able to work on-site in Tokyo**

会社説明