



PR/109912 | Technical Service Manager

募集職種

人材紹介会社

ジェイエイシーリクルートメントインド

求人ID

1569658

業種

化学・素材

雇用形態

正社員

勤務地

インド

給与

経験考慮の上、応相談

更新日

2026年05月26日 06:00

応募必要条件

職務経験

3年以上

キャリアレベル

中途経験者レベル

英語レベル

ビジネス会話レベル

日本語レベル

無し

最終学歴

短大卒：準学士号

現在のビザ

日本での就労許可は必要ありません

募集要項

Roles and responsibilities:-

- Manage the technical interface with the Kaneka customer base and align action with relevant disciplines (incl. sales, manufacturing, research, demand chain).
- Thoroughly understand the technical needs of our customers and provide service in such a way that they will continue to successfully use Kaneka MS products.
- Build relationships at all relevant levels of the customer and Kaneka organization to facilitate short and long term customer technical support.
- Provide customer with existing or new products (internal trials, analyses, sampling, etc.)
- Together with customers, determine and implement corrective actions to maintain and/or re-establish product performance.
- Organize, investigate, and document and resolve customer technical complaints in a timely manner.

- Initiate, modify, manage, and monitor the implementation of new products and product rationalization in relevant segment, manage changes in portfolio and product specifications towards customers.
- Propose new products in agreement with General Manager, in order to satisfy market and customer needs.
- Collect, analyze, and identify opportunities/trends. Cover and benchmark competitor activities, perform technology scouting (new applications) in relevant segments.
- Keep technical agreement document between customers and Kaneka.

Notice: By submitting an application for this position, you acknowledge and consent to the disclosure of your personal information to the Privacy Policy and Terms and Conditions, for the purpose of recruitment and candidate evaluation.

Privacy Policy Link: <https://www.jac-recruitment.in/privacy-policy>

Terms and Conditions Link: <https://www.jac-recruitment.in/terms-of-use>

会社説明