



PR/109912 | Technical Service Manager

募集職種

人材紹介会社

ジェイエイシーリクルートメントインド

求人ID

1569658

業種

化学・素材

雇用形態

正社員

勤務地

インド

給与

経験考慮の上、応相談

更新日

2026年02月17日 09:00

応募必要条件

職務経験

3年以上

キャリアレベル

中途経験者レベル

英語レベル

ビジネス会話レベル

日本語レベル

無し

最終学歴

短大卒：準学士号

現在のビザ

日本での就労許可は必要ありません

募集要項

Roles and responsibilities:-

- Manage the technical interface with the Kaneka customer base and align action with relevant disciplines (incl. sales, manufacturing, research, demand chain).
- Thoroughly understand the technical needs of our customers and provide service in such a way that they will continue to successfully use Kaneka MS products.
- Build relationships at all relevant levels of the customer and Kaneka organization to facilitate short and long term customer technical support.
- Provide customer with existing or new products (internal trials, analyses, sampling, etc.)
- Together with customers, determine and implement corrective actions to maintain and/or re-establish product performance.
- Organize, investigate, and document and resolve customer technical complaints in a timely manner.

- Initiate, modify, manage, and monitor the implementation of new products and product rationalization in relevant segment, manage changes in portfolio and product specifications towards customers.
- Propose new products in agreement with General Manager, in order to satisfy market and customer needs.
- Collect, analyze, and identify opportunities/trends. Cover and benchmark competitor activities, perform technology scouting (new applications) in relevant segments.
- Keep technical agreement document between customers and Kaneka.

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会社説明