# **CATERPILLAR®**

# 横浜みなとみらい 【Operations Head, Cat Tokyo Rental】

外資系建設機械のパイオニア

## 募集職種

#### 採用企業名

キャタピラージャパン合同会社

#### 求人ID

1568209

## 業種

機械

#### 会社の種類

大手企業 (300名を超える従業員数) - 外資系企業

## 雇用形態

正社員

## 勤務地

神奈川県, 横浜市西区

## 最寄駅

みなとみらい線、 みなとみらい駅

## 給与

1300万円~1600万円

## ボーナス

給与: ボーナス込み

## 勤務時間

8:30-17:30

## 休日・休暇

土日祝

## 更新日

2025年12月10日 17:20

# 応募必要条件

## 職務経験

10年以上

## キャリアレベル

エグゼクティブ・経営幹部レベル

## 英語レベル

流暢 (英語使用比率: 50%程度)

## 日本語レベル

流暢

## 最終学歴

大学卒: 学士号

## 現在のビザ

日本での就労許可が必要です

## 募集要項

This Position reports to the company's the Caterpillar VP Rental & Used. Japan and works closely with the TR Principal. In

this position, the incumbent is accountable for:

#### Caterpillar's Values in Action & Risk and Compliance

- Compliance and Risk Management: Ensure adherence to Caterpillar's values in action, industry regulations, labor laws, and environmental health and safety standards, while mitigating operational and financial risks.
- Crisis Management: Lead the response to operational disruptions, such as supply chain issues, economic
  downturns, or unexpected events, ensuring business continuity and resilience.

#### **Operational Management**

- Operational Oversight: Manage the day-to-day operations across all dealership locations, ensuring efficiency, consistency, and high performance in sales, service, parts, and administrative functions.
- Process Optimization: Develop and refine operational processes, such as inventory management, customer relationship management (CRM), and service workflows, to maximize efficiency and scalability.
- Inventory Management: Ensure optimal stock levels of machines and parts, balancing supply with market demand while minimizing carrying costs.
- Technology Integration: Oversee the adoption and integration of technology solutions (e.g., dealership management systems, digital retailing platforms) to streamline operations and enhance customer engagement and adoption of digital tools.

#### Leadership and People Management

- Team Leadership: Oversee a large workforce, including general managers, sales managers, service managers, and support staff, fostering a culture of accountability, performance, and customer centric.
- Talent Development: Recruit, train, and retain top talent, ensuring leadership succession plans and professional development programs are in place to support growth.
- Customer Experience: Drive initiatives to deliver superior customer experience across all departments.

## Strategic Execution

- Strategic Execution: Collaborate with the CEO, CFO, General Managers, and executive team to implement the company's strategic vision, including expansion plans, acquisitions, or new client acquisitions.
- Market Analysis: Monitor industry trends, competitor activities, and local market conditions to adjust strategies and maintain industry leadership position with best-in-class dealer performance.

## Financial Stewardship

- Financial Performance: Monitor and optimize key financial metrics to meet or exceed the company's growth targets.
- Performance Metrics and Reporting: Establish and track key performance indicators (KPIs) for all departments, providing regular reports to the CEO and Caterpillar on operational health and progress toward goals.

Cost Control: Identify cost-saving opportunities without compromising safety, quality and customer satisfaction, managing budgets for labor, facilities, and operat

【雇用形態】正社員

【勤務地】

横浜オフィス 横浜市西区みなとみらい3-7-1 12F

【就業時間】

8:30~17:30

• 休憩時間:60分

【休日休暇】

年間休日125日

- 年末年始
- 夏季休暇
- 有給休暇
- 完全週休二日制

【諸手当・福利厚生】

- 通勤手当
- 各種社会保険:健康保険、厚生年金、雇用保険、労災保険

## 【採用方法】

書類選考→1次面接(Teams)→2次面接(対面)→内定

# スキル・資格

- Management and operational experience in the rental industry or similar sectors
   Knowledge of compliance, risk management, and financial management

- Experience in managing large teams
  Strong decision-making and communication skills
- Business-level proficiency in Japanese and English

## 会社説明