



[Chitose Airport] Network Engineer – Level 1

募集職種

採用企業名

オイコテクノジャパン株式会社

支社・支店

OIKOTECHNO JAPAN

求人ID

1567764

業種

ITコンサルティング

会社の種類

中小企業 (従業員300名以下) - 外資系企業

雇用形態

正社員

勤務地

北海道

給与

450万円 ~ 600万円

更新日

2026年03月19日 01:00

応募必要条件

職務経験

3年以上

キャリアレベル

中途経験者レベル

英語レベル

日常会話レベル (英語使用比率: 25%程度)

日本語レベル

ネイティブ

最終学歴

短大卒: 準学士号

現在のビザ

日本での就労許可が必要です

募集要項

Job Summary:

We are seeking a motivated Level 1 Network Engineer to provide on-site support and maintenance for client airport systems at Chitose Airport (CTS). The ideal candidate should possess intermediate-level IT knowledge with hands-on experience in Windows Server environments and TCP/IP network troubleshooting.

You will be responsible for ensuring the smooth operation, monitoring, and maintenance of mission-critical client systems including CUTE, CUSS, eGate, PFM, and BPM infrastructure.

Key Responsibilities:

- Perform daily monitoring, maintenance, and troubleshooting of client systems, including:
- CUTE (Common Use Terminal Equipment) – 262 units

- CUSS (Common Use Self Service) – 38 units
 - eGate – 6 units
 - PFM & BPM – Support included
 - Diagnose and resolve network and system incidents related to hardware, software, and connectivity.
 - Coordinate with Level 2/3 engineers and the client's remote support team for escalations.
 - Conduct system health checks, performance monitoring, and preventive maintenance.
 - Support end users with incident reporting, ticketing, and resolution tracking.
 - Maintain accurate documentation of configuration, incidents, and asset updates.
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スキル・資格

Technical Requirements:

- Intermediate-level knowledge of Windows Server administration and TCP/IP networking.
- Understanding of LAN/WAN concepts, switching, routing, and network devices.
- Basic troubleshooting skills for hardware, OS, and peripheral devices.
- Familiarity with client systems or airport IT environments is a strong advantage.
- Qualifications & Experience:
 - Diploma or Bachelor's degree in IT, Computer Science, or related field.
 - 1–3 years of experience in IT support or network administration.
 - Relevant certifications (e.g., CompTIA Network+, MCSA, CCNA) preferred.

Soft Skills:

- Strong communication and teamwork abilities.
 - Proactive attitude with keen attention to detail.
 - Able to work under pressure in airport operational environments.
 - Work Schedule:
 - Shift-based support (including weekends and holidays as required).
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会社説明