



PR/095371 | Customer Service Engineer

募集職種

人材紹介会社

JAC Recruitment Vietnam Co., Ltd

求人ID

1566018

業種

電力・ガス・水道

雇用形態

正社員

勤務地

ベトナム

給与

経験考慮の上、応相談

更新日

2026年01月13日 13:00

応募必要条件

キャリアレベル

中途経験者レベル

英語レベル

無し

日本語レベル

無し

最終学歴

短大卒：準学士号

現在のビザ

日本での就労許可は必要ありません

募集要項

Key Responsibilities:

- Install, commission, and provide after-sales support for hardware/software.
- Perform routine and emergency maintenance.
- Guide customers on proper machine operation.
- Deliver on-site training as a product technical expert.
- Maintain service quality aligned with KPIs.
- Build and maintain strong customer relationships.
- Stay updated on product knowledge and technical standards.
- Report technical activities to the Service Manager.

Requirements:

- 3+ years of experience in photocopier/printer/industrial printing or related fields.
- Degree in Electrical, Electronics, Mechanical, or Automation Engineering.
- Experience in maintenance, hardware/software services, and customer consulting.
- Knowledge of networks, servers, and databases.
- Strong problem-solving, communication, and teamwork skills.
- Ability to work independently and travel when required.
- Basic English communication skills.

Notice: By submitting an application for this position, you acknowledge and consent to the disclosure of your personal information to the Privacy Policy and Terms and Conditions, for the purpose of recruitment and candidate evaluation.

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会社説明