



## IT Manager/ Project Lead@ leading logistic global company

### 募集職種

#### 派遣会社

ランスタッド株式会社 プロフェッショナル事業本部

#### 求人ID

1565102

#### 業種

物流・倉庫

#### 会社の種類

大手企業 (300名を超える従業員数) - 外資系企業

#### 雇用形態

派遣

#### 勤務地

東京都 23区, 江東区

#### 給与

800万円 ~ 1100万円

#### ボーナス

給与： ボーナス込み

#### 更新日

2026年04月14日 01:00

### 応募必要条件

#### 職務経験

3年以上

#### キャリアレベル

中途経験者レベル

#### 英語レベル

ビジネス会話レベル

#### 日本語レベル

流暢

#### 最終学歴

高等学校卒

#### 現在のビザ

日本での就労許可が必要です

### 募集要項

#### ■Project Leadership & Implementation:

- Lead end-to-end IT projects for Japan, including upcoming office migrations and a massive Windows system upgrade across the organization.
- Spearhead the local implementation of the MMP security tool and global product migrations (e.g., Microsoft Intune).

#### ■Team Management & IT Support Escalation:

- Manage and support a small, dedicated IT support team responsible for basic troubleshooting for over 1,000 internal users.
- Act as the final escalation point for complex technical issues, new device support, and inquiries related to internal PCs and logistics scanner devices.

- Coordinate closely with PoCs at various facilities across Japan and partner with global service support when local teams cannot resolve an issue.

**■Global & Local Coordination:**

- Collaborate extensively with cross-border teams, including global planning teams and the infrastructure security team.
- Manage relationships with local vendors and telecom companies to ensure seamless project delivery.

**■Performance & SLA Management:**

- Take full ownership of IT performance metrics. Ensure strict adherence to IT support SLAs and high overall IT user satisfaction.
- Meet all project completion KPIs and strictly manage project budgets to align with corporate requirements.

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**スキル・資格****• Language Skills:**

- English: Business-level conversation is required,

as the Team Lead is based in Hong Kong and speaks only English.

- Japanese: Fluent level (Reading and writing skills are mandatory).

**• Professional Experience:**

- IT Project Management: Proven experience in Large-scale IT Project Management is required. Must have a track record of leading office migrations, security tool implementations, and phased system rollouts.
- Team Leadership: Experience managing or guiding an IT support team and acting as an escalation point for complex technical issues.
- Stakeholder Management: Exceptional ability to coordinate across multiple facilities, external vendors, and global IT departments.
- Demonstrated experience managing or participating in large-scale phased rollouts (e.g., Windows OS updates, MDM deployments) for organizations with several thousand users.
- Strong technical knowledge of Microsoft Intune (migration, deployment, and management) and enterprise Windows environments.
- Solid foundation in L2 IT technical support and end-user troubleshooting.
- Excellent communication and negotiation skills to manage multiple stakeholders and external vendors.

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**会社説明**