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Onsite Tech Support Engineer: Audio-Video (AV) Systems

Global company, international team

募集職種

採用企業名
エイラシステム株式会社

求人ID
1562157

業種
ITコンサルティング

会社の種類
中小企業 (従業員300名以下) - 外資系企業

雇用形態
契約

勤務地
東京都 23区, 港区

給与
400万円 ~ 700万円

更新日
2026年01月02日 05:00

応募必要条件

職務経験
3年以上

キャリアレベル
中途経験者レベル

英語レベル
ビジネス会話レベル

日本語レベル
ビジネス会話レベル

最終学歴
専門学校卒

現在のビザ
日本での就労許可が必要です

募集要項

What You'll Do:

- Provide daily IT and AV support — handle user tickets, run system checks, and resolve technical issues.
- Set up, monitor, and support live meetings and online events (Webex, Teams, Zoom, etc.).
- Troubleshoot and repair AV/conferencing systems, replacing equipment when needed.
- Work closely with global IT teams and vendors to implement solutions and improvements.
- Support senior leaders during meetings and conferences — ensuring everything runs smoothly.
- Train and guide users on how to make the most of AV and conferencing tools.
- Offer desk-side IT support when not assisting with live meetings or events.

Why You'll Love It:

- Work in a global, bilingual environment within a leading medical technology company.
- Collaborate with international teams and grow your professional network.
- Enjoy a stable, full-time onsite role in Tokyo with opportunities to expand your technical expertise.
- Join a company that values innovation, teamwork, and exceptional service.

スキル・資格

- 5+ years of professional IT support experience, ideally in a corporate or global environment.
- Solid, hands-on knowledge of AV systems and conferencing platforms.
- Experience supporting Webex, Microsoft Teams, and Zoom.
- Excellent communication skills in both English and Japanese.
- Professional presence and confidence supporting executive-level meetings.

会社説明