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NEW: Operations, Customer Service - Logistics!

Operations, Customer Service - Logistics

募集職種

人材紹介会社

マイケル・ページ・インターナショナル・ジャパン株式会社

求人ID

1561699

業種

物流・倉庫

雇用形態

正社員

勤務地

東京都 23区

給与

450万円 ~ 600万円

更新日

2025年10月15日 12:00

応募必要条件

キャリアレベル

中途経験者レベル

英語レベル

ビジネス会話レベル

日本語レベル

流暢

最終学歴

大学卒：学士号

現在のビザ

日本での就労許可が必要です

募集要項

You will be handling shipments and serving as a point of contact for clients, suppliers, partners, by maintaining a high level of customer satisfaction.

Client Details

The company is a well-established provider of a wide range of logistics and supply chain services such as Air Freight, Ocean Freight, Customs Brokerage, Warehousing and Distribution.

Description

As part of the CS/Operations Team, you will get to handle the following:

- ・ Handling shipments and serving as a point of contact for clients, suppliers, partners
- ・ Maintaining a high level of customer satisfaction
- ・ Issue quotations to customers and network where necessary

- Ensure accuracy of documents produced and data integrity in transport system
- Ensure claims are handled properly and in line with company rules
- Maintain contact with clients to strengthen relationship and communication

Job Offer

- Competitive salary package (base + bonus)
- A chance to build expertise in the logistics industry.
- Supportive company culture with structured processes.
- Permanent role with opportunities for career development.

If you are ready to take on a challenging and rewarding role in the heart of Tokyo, this is your opportunity to make a difference.

To apply online please click the 'Apply' button below. For a confidential discussion about this role please contact Davide Capretta at +81 3 6832 8675.

スキル・資格

In order to success in this role, the applicant should possess the following qualifications:

- Good experience in logistics customer service / operations
- Freight Forwarding experience would be ideal
- Good PC skills (excel, word, power point)
- Proficiency in preparing and managing shipping documentation.
- Excellent problem-solving and organizational skills.
- Business English and High business Japanese (written and spoken)

会社説明

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