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Internal IT staff

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募集職種

人材紹介会社
マイケル・ペイジ・インターナショナル・ジャパン株式会社

求人ID
1561108

業種
インターネット・Webサービス

会社の種類
大手企業 (300名を超える従業員数) - 外資系企業

雇用形態
派遣

勤務地
東京都 23区

給与
経験考慮の上、応相談

更新日
2025年10月09日 12:06

応募必要条件

キャリアレベル
中途経験者レベル

英語レベル
日常会話レベル

日本語レベル
流暢

最終学歴
大学卒 ： 学士号

現在のビザ
日本での就労許可が必要です

募集要項

Provide technical support for IT service products by handling pre-purchase inquiries, managing service registration, and addressing irregular cases such as EOS and DoA. Additionally, analyze CRM and sales data, prepare performance reports, and ensure excellent communication with corporate clients via email and phone.

Client Details

The company is a leading global technology company known for innovation, cutting-edge solutions, and a collaborative culture. With offices worldwide and a diverse, international team, this organization offers an environment where your skills and ideas can make a real impact.

Description

- Technical Support & Client Assistance: Handle pre-purchase inquiries, product/service registration, and irregular cases (EOS, DoA) while ensuring excellent communication with corporate clients.
- Data Management & Reporting: Extract, analyze, and process CRM and sales data, preparing performance reports for

internal stakeholders.

- Collaboration & Internal Support: Provide technical guidance and product information to internal sales teams to support smooth business operations.

Job Offer

- Join a dynamic, international tech environment where your skills and ideas truly make an impact.
- Work with cutting-edge IT products and services while collaborating with talented teams across the globe.
- Gain hands-on experience in technical support, data analysis, and corporate client management, providing a solid foundation for your career growth.

To apply online please click the 'Apply' button below. For a confidential discussion about this role please contact Anna Fuji on +81366276095.

スキル・資格

- Experience with CRM/ERP systems (e.g., D365, SAP)
- Strong data analysis and reporting skills
- Experience supporting corporate clients (phone & email)

会社説明

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