



PR/087214 | Technical Manager for Sanitary Ware in Düsseldorf (m / f / d)

募集職種

人材紹介会社

ジェイ エイ シー リクルートメント ドイツ

求人ID

1559935

業種

その他（メーカー）

雇用形態

正社員

勤務地

ドイツ

給与

経験考慮の上、応相談

更新日

2025年09月30日 10:46

応募必要条件

キャリアレベル

中途経験者レベル

英語レベル

無し

日本語レベル

無し

最終学歴

短大卒：準学士号

現在のビザ

日本での就労許可は必要ありません

募集要項

Company and Job Overview

We are seeking a hands-on and customer-oriented Technical Support Manager to lead a small but impactful team within our sanitary technology division in Düsseldorf. This role is ideal for someone with a background in wholesale, planning, or sanitary installation, who enjoys solving technical problems and supporting customers and partners. You will be responsible for managing day-to-day technical inquiries, analyzing product issues, and coordinating with internal departments to ensure high-quality service. The position reports to a department head who oversees multiple teams, so autonomy and leadership are key.

Responsibility

- Lead and support one team member in Düsseldorf
- Handle approx. 10 technical inquiries per day via phone and email (95% from within Germany)
- Provide installation advice and troubleshooting guidance for the products
- Analyze recurring product issues and manage spare parts inventory
- Coordinate with internal technical departments (support, repair intake, technician team)
- Visit warehouse in Duisburg monthly to inspect returned items
- Maintain and update technical documentation and knowledge base
- Participate in shift planning and ensure smooth daily operations

Drive company vehicle when needed (valid license required)
Attend in-house training sessions (all conducted in Düsseldorf)

Requirements

Working experience related to the Sanitary Ware, Sanitary Technology field (either at Wholesale, Planning, Installation etc)

Technical Background is great advantage (Vocational school and technical school included)

People Management experience at least 2 - 3 years (Any dept)

Strong communication skills in German (native level) and English (conversational)

Proficient in MS Excel and general office tools

Reliable, organized, and able to work independently

Valid Driving license required

Benefit and others:

Salary: Up to €60.000 per year

Flexible working hours

Full onboarding support

Working hours: 38.5 hours per week

Holiday: 30days

Home Office: Up to 10 days a month Possibility to work remotely

International work environment

Free snacks and fruits

JobRad lease

VL subsidy

Free Parking space or Deutschland Ticket

Notice: By submitting an application for this position, you acknowledge and consent to the disclosure of your personal information to the Privacy Policy and Terms and Conditions, for the purpose of recruitment and candidate evaluation.

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会社説明