

MichaelPage

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Almost Full Remote Customer Support - Fintech! Up to 7M

Good Remote Customer Support - Fintech!

募集職種

人材紹介会社

マイケル・ページ・インターナショナル・ジャパン株式会社

求人ID

1559484

業種

その他（金融）

雇用形態

正社員

勤務地

東京都 23区

給与

500万円 ~ 700万円

更新日

2025年09月24日 16:00

応募必要条件

キャリアレベル

中途経験者レベル

英語レベル

ビジネス会話レベル

日本語レベル

流暢

最終学歴

短大卒： 準学士号

現在のビザ

日本での就労許可が必要です

募集要項

This position is focused on managing accounts receivable and Collections related tasks to ensure smooth cash flow within the company.

Client Details

Our client is a large organization in the Fintech industry. They have a widespread presence across Japan and are well-known for their commitment to innovation and customer service. Although the company has a large workforce, it prides itself on maintaining a collegial and collaborative environment where every employee's contribution is valued.

Description

*This position is focused on managing accounts receivable and related tasks to ensure smooth cash flow within the company. Key responsibilities include following up on unpaid debts from customers, merchants, and partners, managing risks, handling chargebacks and fraudulent transactions, and improving the debt collection process.

*The role also involves collaborating with internal departments, lawyers, consumer centers, debt collection agencies, and governmental bodies to resolve issues, optimize processes, and address complaints.

Job Offer

- Flex working time with core hours from 10am to 3pm
- Hybrid work system: around 90% WFH allowed
- Employees personal development financial support
- A dynamic and respectful company culture
- Opportunities for professional development and growth

We encourage all qualified candidates who can contribute to the company's success and growth to apply for this exciting role in financial services!

To apply online please click the 'Apply' button below. For a confidential discussion about this role please contact Davide Capretta at +81 3 6832 8675.

スキル・資格

In order to succeed at the job, you will bring the following to the table:

- Experience in accounts receivable/collections
- A basic understanding of finance and payment systems
- Proficiency in Word, Excel, and Google Sheets
- Fluency in Japanese (native) and English (basic).
- Experience managing deadlines and communicate effectively with internal and external stakeholders are essential.
- Adaptable to the fast-changing fintech landscape.

会社説明

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