

MichaelPage

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ServiceNow Architect for Global Manufacturer

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募集職種

人材紹介会社

マイケル・ページ・インターナショナル・ジャパン株式会社

求人ID

1555652

業種

自動車・自動車部品

雇用形態

正社員

勤務地

東京都 23区

給与

600万円 ~ 800万円

更新日

2025年08月21日 08:05

応募必要条件

キャリアレベル

中途経験者レベル

英語レベル

流暢

日本語レベル

日常会話レベル

最終学歴

大学卒：学士号

現在のビザ

日本での就労許可が必要です

募集要項

You will lead the design and implementation of the ServiceNow Customer Service Management (CSM) module, driving customer-centric service delivery.

By managing platform operations and long-term strategies, you will play a key role in the company's global digital transformation journey.

Client Details

A leading commercial vehicle manufacturer, one of the largest in Japan, operating globally.

The IT division drives company-wide digital transformation, balancing core business support with strategic innovation, and integrating cutting-edge technologies across manufacturing, engineering, and enterprise processes.

Description

- Lead the design and implementation of ServiceNow CSM module
- Drive integration and configuration with existing enterprise systems

- Collaborate with business and IT stakeholders to gather and translate requirements into scalable solutions
- Manage platform operations ensuring stability, performance, and governance compliance
- Define long-term strategies for maintenance, enhancements, and sustainable ecosystem development

Job Offer

- Career opportunity in a newly created role due to business integration
- Remote work flexibility and flextime system (no core time)
- Stable global manufacturer environment with strong career foundation
- Competitive package with base salary, bi-annual bonuses, and multiple allowances (commuting, housing, child, mobile work, etc.)
- 121 annual holidays and full support for work-life balance

To apply online please click the 'Apply' button below. For a confidential discussion about this role please contact James Moore at +81368328992.

スキル・資格

- Bachelor's degree in Computer Science, IT, or related field
- ServiceNow Certified System Administrator (mandatory)
- Hands-on experience with ServiceNow architecture, design, and implementation
- Experience in CSM module deployment or support
- Japanese conversational level & English business level

会社説明

A leading commercial vehicle manufacturer, one of the largest in Japan, operating globally. The IT division drives company-wide digital transformation, balancing core business support with strategic innovation, and integrating cutting-edge technologies across manufacturing, engineering, and enterprise processes.