

**Morgan
McKinley**

Senior Application Support Analyst

募集職種

人材紹介会社

モーガン・マッキンリー

求人ID

1555611

業種

その他（金融）

会社の種類

中小企業 (従業員300名以下) - 外資系企業

外国人の割合

外国人 半数

雇用形態

契約

勤務地

東京都 23区, 渋谷区

給与

900万円 ~ 1300万円

更新日

2025年08月20日 16:04

応募必要条件

職務経験

3年以上

キャリアレベル

中途経験者レベル

英語レベル

ビジネス会話レベル

日本語レベル

流暢

最終学歴

大学卒：学士号

現在のビザ

日本での就労許可が必要です

募集要項

An exciting opportunity for an experienced Application Support Analyst to join a global fintech organization in Tokyo. In this role, you will act as the technical bridge between internal teams and external clients, ensuring smooth implementation and post-implementation support of mission-critical financial applications. You'll work closely with clients on incident resolution, configuration changes, and process improvements while mentoring teammates and fostering strong relationships.

The ideal candidate has a background in supporting Java-based applications within financial services, solid client-facing experience, and strong technical expertise with databases, APIs, and incident/change management. Excellent communication, analytical thinking, and problem-solving skills are essential for success.

スキル・資格

7+ years supporting mission-critical Java applications

- 5+ years' experience in financial services
- 3+ years in a client-facing role as a service coordinator
- Experience writing basic queries to extract data from SQL & NoSQL databases
- Experience querying RESTful APIs using Postman or other tools
- Able to participate in on-call rotation with peers for escalation support

会社説明