



## IT Support Consultant for Engineering Applications

### 募集職種

#### 採用企業名

CYIENT株式会社

#### 支社・支店

Cyient Japan

#### 求人ID

1555594

#### 業種

ITコンサルティング

#### 雇用形態

正社員

#### 勤務地

埼玉県

#### 給与

経験考慮の上、応相談

#### 更新日

2025年09月17日 12:00

### 応募必要条件

#### 職務経験

3年以上

#### キャリアレベル

新卒・未経験者レベル

#### 英語レベル

日常会話レベル

#### 日本語レベル

ビジネス会話レベル

#### 最終学歴

大学卒：学士号

#### 現在のビザ

日本での就労許可が必要です

### 募集要項

#### Responsibilities

- Handle incidents, queries, and problems through our ITSM system.
- Provide ongoing support for engineering applications used in the development of ECU (Electronic Control Unit) programs and virtual tests (e.g., crash, thermal, aerodynamic simulations).
- Join project teams and complete assigned project tasks as a contributing member.
- Ensure service level agreements (SLAs) are met, with a focus on preventing breaches in IT support.
- Support application environments to keep them operational and efficient.

#### Skill set needed

#### Highly Important (Level 1)

- IT Service Management (ITSM) Skills: Strong experience with ITSM processes and tools for incident, query, and problem handling.

- Language Proficiency: Business-level fluency in both Japanese and English.

**Basic Competence (Level 2)**

- Technical Skills: Experience with Linux, PERL, Python, and cloud applications, particularly in a VnV context.

**Useful Competence (Level 3)**

- Industry Experience: Previous experience working in the automotive industry.
- Domain Knowledge: Knowledge of Embedded Software and VnV applications and their functions within the automotive industry.

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会社説明