

CYIENT

IT Support Consultant for Engineering Applications

募集職種

採用企業名

CYIENT株式会社

支社・支店

Cyient Japan

求人ID

1555594

業種

ITコンサルティング

雇用形態

正社員

勤務地

埼玉県

給与

経験考慮の上、応相談

更新日

2025年08月20日 12:53

応募必要条件

職務経験

3年以上

キャリアレベル

新卒・未経験者レベル

英語レベル

日常会話レベル

日本語レベル

ビジネス会話レベル

最終学歴

大学卒：学士号

現在のビザ

日本での就労許可が必要です

募集要項

Responsibilities

- Handle incidents, queries, and problems through our ITSM system.
- Provide ongoing support for engineering applications used in the development of ECU (Electronic Control Unit) programs and virtual tests (e.g., crash, thermal, aerodynamic simulations).
- Join project teams and complete assigned project tasks as a contributing member.
- Ensure service level agreements (SLAs) are met, with a focus on preventing breaches in IT support.
- Support application environments to keep them operational and efficient.

Skill set needed

Highly Important (Level 1)

- IT Service Management (ITSM) Skills: Strong experience with ITSM processes and tools for incident, query, and problem handling.

- Language Proficiency: Business-level fluency in both Japanese and English.

Basic Competence (Level 2)

- Technical Skills: Experience with Linux, PERL, Python, and cloud applications, particularly in a VnV context.

Useful Competence (Level 3)

- Industry Experience: Previous experience working in the automotive industry.
- Domain Knowledge: Knowledge of Embedded Software and VnV applications and their functions within the automotive industry.

会社説明