



PR/159455 | IT Infrastructure Analyst (US Shift, 9PM - 6AM)

#### 募集職種

#### 人材紹介会社

ジェイエイシーリクルートメント マレーシア

#### 求人ID

1555401

#### 業種

物流・倉庫

#### 雇用形態

正社員

#### 勤務地

マレーシア

#### 給与

経験考慮の上、応相談

#### 更新日

2025年08月19日 10:19

#### 応募必要条件

#### 職務経験

3年以上

#### キャリアレベル

中途経験者レベル

#### 英語レベル

ビジネス会話レベル

#### 日本語レベル

ビジネス会話レベル

#### 最終学歴

短大卒：準学士号

#### 現在のビザ

日本での就労許可は必要ありません

#### 募集要項

#### Company and Job Overview

Our client is a freight forwarding and documentation solutions, delivering comprehensive logistics services that streamline international trade and transportation. The ideal candidate for this IT Infrastructure Analyst will have a strong background in management and upkeep of servers, network infrastructure, data and telecommunication systems, while also delivering technical support to end-users. Head office and manufacturing facility are located in Port Klang, Selangor.

#### Job Responsibilities

- Server & System Administration: Manage and maintain global server infrastructure, including performance monitoring, backups, user ID and email administration, and server security.
- IT Security Management: Administer enterprise firewalls, VPNs, and antivirus systems; ensure secure network access and up-to-date security configurations in alignment with company policies.
- Cloud, Network & Data Centre Operations: Oversee installation, configuration, and support of cloud, network, and data centre equipment; proactively manage network traffic and coordinate with vendors for issue resolution.
- Telecommunication Support: Maintain voice communication systems and patch panels; ensure accurate documentation and collaborate with vendors for updates and troubleshooting.

- Global End-User Support & IT Coordination: Provide technical assistance to global offices, resolve IT issues, conduct basic training, manage hardware/software licenses, and support IT procurement and documentation.

#### Job Requirements

- Minimum 3 years of hands-on experience in IT infrastructure and end-user support.
- Diploma or Degree in Information Technology, Computer Science, or related field.
- Strong knowledge in Windows Active Directory, Office 365, VPNs, and AWS.  
Familiarity with Linux/Red Hat and scripting (CMD, PowerShell, Bash) is an advantage.
- Experience supporting in-house ERP systems.
- Certifications such as Microsoft Certified Professional, SonicWall, or Cisco are beneficial.
- Good communication skills in English and Mandarin.
- To be considered for this role, the relevant rights to work in Malaysia are required. Candidates who require work pass need not apply.

#### Other Information:

- This role follows U.S. public holidays to align with global operational needs.
- Occasional support for Malaysia-based colleagues working night shifts, particularly those handling U.S. operations.
- Flexibility and responsiveness are key, especially when coordinating across time zones and supporting international teams.

#LI-JACMY

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会社説明