



Junior Integration Manager – Japan/Bilingual/Hybrid/Flextime

Shape the future of gaming in Japan

募集職種

採用企業名

Xsolla Japan 株式会社

支社・支店

Xsolla Japan株式会社

求人ID

1555049

部署名

Customer Success – Integration Managers

業種

インターネット・Webサービス

会社の種類

大手企業 (300名を超える従業員数) - 外資系企業

雇用形態

正社員

勤務地

東京都 23区, 港区

最寄駅

南北線駅

給与

600万円 ~ 650万円

休日・休暇

土日祝日

更新日

2025年08月20日 10:01

応募必要条件

職務経験

1年以上

キャリアレベル

中途経験者レベル

英語レベル

ビジネス会話レベル (英語使用比率: 50%程度)

日本語レベル

ネイティブ

最終学歴

大学卒 : 学士号

現在のビザ

日本での就労許可が必要です

募集要項

About the job

We are looking for a talented **Integration Manager** who can work with new and existing game partners and help get out tools, products, and services working inside their games. The ideal candidate will possess a blend of technical and people skills, reasonable design and UX sensibility, and some understanding of how payments in gaming "should" work. You should have experience playing games. Applicants should expect to assist developers and technical personnel rapidly debug their technical issues and escalate or transfer as necessary - for this reason, ability to quickly diagnose basic technical issues and provide proper documentation is a must.

If you're passionate about driving business growth, supporting game developers, and expanding the reach of innovative gaming solutions, we would love to hear from you!

This role will be based out of our Japan office and is onsite.

Core Responsibilities

- Workable technical problem-solving skills
- Ability to Diagnose issues using data dumps, technical logs, etc., and articulate useful information for solving these issues
- Ability to describe issues concisely based on client feedback
- Experience in customer service
- A team player who is able to pass issues onto appropriate parties or escalate when necessary
- Passion for new technology, tools, methods, paradigms, especially as it relates to games and payments
- Good communication skills. Ability to explain solutions eloquently and provide references to appropriate documentation. Some customer service experience is definitely a plus
- Command of online productivity tools (Confluence, Jira, ChatGPT, G Suite, Google Translate, etc) and ability to learn new tools as necessary

ABOUT XSOLLA:

At Xsolla, we believe that great games begin as ideas, driven by the curiosity, dedication, and grit of creators around the world. Our mission is to empower these visionaries by providing the support and resources they need to bring their games to life. We are committed to leveling the playing field, ensuring that every creator has the opportunity to share their passion with the world.

Headquartered in Los Angeles, with offices in Berlin, Seoul, and beyond, we partner with industry leaders like Valve, Twitch, and Ubisoft to clear the paths for innovation in gaming. Our global reach spans over 200 geographies, offering more than 700 payment methods in 130+ currencies. **Longevity Opportunity Vision Enjoy the game!**

Why join us?

- Opportunity to work with a fast-growing global brand.
- Competitive salary and performance-based incentives.
- Flexible work environment (remote, hybrid, or in-office options)
- Collaborative and innovative team culture.
- Career growth opportunities in a dynamic and expanding market.

If you're passionate about influencer marketing and gaming, and want to make an impact in the Japan's region, we'd love to hear from you! Apply now and be part of our journey.

スキル・資格

REQUIREMENTS:

[Required]

- Bachelor's Degree (or equivalent) in a related field
- 2+ years of experience
- Must be able to speak and write English at a business level
- Strong customer service / interpersonal skills
- General integration knowledge
- Must be able to immediately handle a significant amount of workload and effectively prioritize projects with a high degree of autonomy
- Effective time management skills and excellent attention to detail
- Ability to problem solve
- Proficiency in Japanese at least at the JLPT N2 Level
- Must be legally authorized to work in Japan

[Preferred]

- Experience with web or higher education in computer science

会社説明