

# MichaelPage

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## Osaka Call Center Operator at Insurance Company!

### Call Center Role in Osaka, Insurance!

#### 募集職種

##### 人材紹介会社

マイケル・ページ・インターナショナル・ジャパン株式会社

##### 求人ID

1554936

##### 業種

生命保険・損害保険

##### 雇用形態

正社員

##### 勤務地

大阪府

##### 給与

400万円 ~ 450万円

##### 更新日

2025年08月13日 10:00

#### 応募必要条件

##### キャリアレベル

中途経験者レベル

##### 英語レベル

日常会話レベル

##### 日本語レベル

ネイティブ

##### 最終学歴

短大卒：準学士号

##### 現在のビザ

日本での就労許可が必要です

#### 募集要項

Join a thriving insurance company as a Call Center Operator in Tokyo, where you'll provide exceptional customer service and ensure client satisfaction. This permanent role offers an opportunity to support customers effectively in a fast-paced environment.

#### Client Details

This is a respected and established large organization in the insurance industry. The company is known for its commitment to delivering reliable services and fostering a professional work environment in Tokyo.

#### Description

You will be responsible for responding to customer inquiries and handling administrative tasks related to contracts and maintenance. Among the main responsibilities, the following tasks will be covered:

1) Responding to customer inquiries via telephone or email

- ・ Providing information on insurance premiums and coverage, issuing estimates, and handling contract procedures

- ・ Handling maintenance procedures such as contract changes and cancellations

2) Administrative tasks processing related to contracts and maintenance, such as issuing insurance certificates and transfer approval documents, etc.

### Job Offer

- Very good work-life-balance: 9am to 5pm working schedule
- Comprehensive training programs to enhance relevant skills.
- Opportunity to work with a large and global organization in the insurance industry.
- Professional and supportive work environment in Tokyo.
- Paid holiday leave system and additional benefits.

Take the next step in your career as a Call Center Operator in Tokyo. Apply now to join a trusted leader in the insurance industry!

To apply online please click the 'Apply' button below. For a confidential discussion about this role please contact Davide Capretta at +81 3 6832 8675.

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### スキル・資格

A successful applicant should have:

- Good call center experience (2+ years)
- Keen to become a Leader / Supervisor in the future
- Strong communication skills to liaise with customers and team members effectively

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### 会社説明

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