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System Ops Analyst & Scrum Master (Data Platforms)

Management of Pharma Data Systems

募集職種

採用企業名
エイラシステム株式会社

求人ID
1554033

業種
ITコンサルティング

会社の種類
外資系企業

外国人の割合
外国人 半数

雇用形態
正社員

勤務地
東京都 23区, 品川区

給与
経験考慮の上、応相談

更新日
2025年10月01日 11:00

応募必要条件

職務経験
6年以上

キャリアレベル
中途経験者レベル

英語レベル
ビジネス会話レベル

日本語レベル
ネイティブ

最終学歴
大学卒：学士号

現在のビザ
日本での就労許可が必要です

募集要項

A high-visibility role at the intersection of IT and business - a unique opportunity to combine Agile delivery leadership with hands-on operational impact in one of the world's leading pharmaceutical companies.
If you're excited by the idea of blending Scrum leadership with real-world operational problem-solving—this role offers both variety and impact.

Location: Tokyo, Japan (Hybrid/Remote)
Department: Enterprise Data, AI & Platforms – IT
Client Company: Global Pharmaceuticals Firm

What You'll Do

- Lead Agile ceremonies (sprint planning, stand-ups, retrospectives) and drive process optimization using JIRA/Confluence.
- Partner with the product owner to prioritize backlog and guide the development team.
- Monitor sprint execution, report progress, and promote best practices in Scrum.
- Manage day-to-day platform operations, including incident/problem management with ServiceNow.
- Act as the bridge between external vendors (mainly in India) and internal teams, ensuring smooth delivery and operations.
- Oversee access and license management for system users.
- Communicate with end users through announcements, updates, and a knowledge base.

スキル・資格

What We're Looking For

- Native-level Japanese and business-level English.
- Minimum 5 years of experience in IT projects or application support, such as roles in Project Management, PMO, Business Analysis, or Technical Support.
- Proficiency in SQL, with hands-on experience in querying and analyzing data.
- A proactive, independent approach with a strong sense of ownership.

Bonus Points For:

- Experience as a Scrum Master, Application Developer, or Business Analyst.
- Experience with data visualization tools, such as Tableau or Power BI
- Understanding of pharmaceutical business processes.

会社説明