

MichaelPage

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FULL REMOTE: Customer Support for E-Commerce Platform!**REMOTE: Customer Support - E-Commerce****募集職種****人材紹介会社**

マイケル・ページ・インターナショナル・ジャパン株式会社

求人ID

1553441

業種

インターネット・Webサービス

雇用形態

契約

勤務地

東京都 23区

給与

300万円 ~ 400万円

更新日

2025年07月29日 17:46

応募必要条件**キャリアレベル**

中途経験者レベル

英語レベル

日常会話レベル

日本語レベル

ネイティブ

最終学歴

短大卒： 準学士号

現在のビザ

日本での就労許可が必要です

募集要項

As a Customer Service Operator, you will support Japanese users of an e-commerce platform via phone, chat, and email.

Client Details

The company for which customer service is needed is a large E-Commerce platform.

Description

As a Customer Service Operator, you will support Japanese users of an e-commerce platform via phone, chat, and email. Typical inquiries include:

- Password reset/account issues
- Fraudulent purchase concerns
- Order and delivery tracking

Job Offer

- Dynamic job scope and industry

- Chance to make a lot of connections
- Full remote position
- Supportive company culture with a focus on professional development.

To apply online please click the 'Apply' button below. For a confidential discussion about this role please contact Davide Capretta at +81 3 6832 8675.

スキル・資格

The Team in Japan is looking for candidates with a keen interest for the industry and with the following strengths / qualifications:

- Customer Service background ideal, handling Japanese customers
- Fluent/High-business level of Japanese
- Open to working on weekends

会社説明

The company for which customer service is needed is a large E-Commerce platform.