



## PR/095001 | Customer Service Representative

### 募集職種

#### 人材紹介会社

JAC Recruitment Vietnam Co., Ltd

#### 求人ID

1552381

#### 業種

その他（メーカー）

#### 雇用形態

正社員

#### 勤務地

ベトナム

#### 給与

経験考慮の上、応相談

#### 更新日

2025年09月30日 13:00

### 応募必要条件

#### キャリアレベル

中途経験者レベル

#### 英語レベル

無し

#### 日本語レベル

無し

#### 最終学歴

短大卒：準学士号

#### 現在のビザ

日本での就労許可は必要ありません

### 募集要項

A leading global manufacturer in the interconnect industry

Location: Bac Ninh

Industry: Electronics / Manufacturing

#### Job Summary:

As a Senior Customer Service Representative, you will play a key role in supporting company's OEM customers, distributors, and affiliate companies. You will be responsible for managing complex customer orders, resolving issues, and ensuring a high level of customer satisfaction through proactive communication and collaboration with internal teams.

#### Key Responsibilities:

- Handle customer inquiries, quotations, and order processing with accuracy and professionalism.

- Coordinate with internal departments (Sales, Planning, Logistics) to ensure timely delivery and issue resolution.
- Manage customer orders via ERP systems and supplier portals.
- Maintain strong relationships with clients through clear and timely communication.
- Support continuous improvement initiatives by identifying process gaps and suggesting solutions.

Requirements:

- 5+ years of experience in customer service, preferably in electronics, manufacturing, or B2B environments.
- Strong communication skills in English (written and verbal).
- Experience with ERP systems (e.g., SAP, Oracle) and order management tools.
- Ability to work independently and collaboratively in a fast-paced setting.
- Detail-oriented with strong organizational and problem-solving skills.

Preferred Qualifications:

- Experience working with international customers or OEMs.
- Familiarity with interconnect products or high-speed data solutions

#LI-JACVN

**Notice:** By submitting an application for this position, you acknowledge and consent to the disclosure of your personal information to the Privacy Policy and Terms and Conditions, for the purpose of recruitment and candidate evaluation.

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会社説明