

MichaelPage

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NEW: Customer Support Specialist - FINTECH!**Customer Support Specialist - FINTECH!****募集職種****人材紹介会社**

マイケル・ページ・インターナショナル・ジャパン株式会社

求人ID

1549907

業種

その他（金融）

雇用形態

正社員

勤務地

東京都 23区

給与

400万円 ~ 600万円

更新日

2025年07月09日 17:00

応募必要条件**キャリアレベル**

中途経験者レベル

英語レベル

ビジネス会話レベル

日本語レベル

流暢

最終学歴

大学卒：学士号

現在のビザ

日本での就労許可が必要です

募集要項

The company is looking for experienced candidates in customer service to be potential future leaders. You will handle customers inquiries and share feedback with the Team in order to improve operations and overall efficiency.

Client Details

This opportunity is with a leading fintech company that supports businesses by offering integrated payments and operations platforms.

Description

The company is looking for experienced candidates in customer service to be potential future leaders. Among the main responsibilities of this position:

- Respond promptly and effectively to inquiries from merchants, resolve issues, and contribute to improving customer satisfaction.
- Share valuable insights obtained through customer support operations with relevant internal teams to enhance service

quality.

- Lead various customer support activities and promote internal information sharing to improve team efficiency.

Job Offer

- Permanent employment in a growing organization within the financial services sector.
- Opportunities for career development and professional growth.
- Supportive and collaborative company culture.
- A good work-life-balance with weekends and holidays off.

Join a team dedicated to excellence in customer service. If you are passionate about supporting clients and thrive in the financial services industry, we encourage you to apply today!

To apply online please click the 'Apply' button below. For a confidential discussion about this role please contact Davide Capretta at +81 3 6832 8675.

スキル・資格

In order to success in this role, the applicant should possess the following qualifications:

- Customer service experience in a fintech or financial services company.
- Leadership oriented with the ability to take initiative.
- Strong communication and problem-solving skills.
- Good PC skills (excel, word, power point)
- Business English and High business Japanese (written and spoken)

会社説明

This opportunity is with a leading fintech company that supports businesses by offering integrated payments and operations platforms.