



PR/086946 | Customer Service (m / f / d)

募集職種

人材紹介会社

ジェイエイシーリクルートメントドイツ

求人ID

1549761

業種

その他（メーカー）

雇用形態

正社員

勤務地

ドイツ

給与

経験考慮の上、応相談

更新日

2025年09月16日 00:00

応募必要条件

キャリアレベル

中途経験者レベル

英語レベル

無し

日本語レベル

無し

最終学歴

短大卒：準学士号

現在のビザ

日本での就労許可は必要ありません

募集要項

Company Overview

The Japanese leading automotive parts manufacturing company is looking for customer service (m/f/d) to deliver high-quality products and exceptional customer service. Their dedication to innovation and excellence has made them a trusted partner in the automotive industry.

Key Responsibilities:

- Serve as the primary point of contact for German-speaking customers.
- Respond to customer inquiries via phone, email, and other communication channels.
- Provide accurate information about the products and services.
- Resolve customer issues and complaints in a timely and professional manner.
- Maintain and update customer records in the database.

- Collaborate with internal teams to ensure customer needs are met.
- Identify opportunities to improve customer satisfaction and loyalty.
- Prepare and present regular reports on customer service activities.

Qualifications:

- Native-level proficiency in German.
- Business-level proficiency in English.
- Minimum of 7 years of experience in customer service.
- Excellent communication and interpersonal skills.
- Strong problem-solving abilities and attention to detail.
- Ability to work independently and as part of a team.
- Knowledge of the automotive industry is a plus.

#LI-JACDE #countrygermany

Notice: By submitting an application for this position, you acknowledge and consent to the disclosure of your personal information to the Privacy Policy and Terms and Conditions, for the purpose of recruitment and candidate evaluation.

Privacy Policy Link: <https://www.jac-recruitment.de/privacy-policy>

Terms and Conditions Link: <https://www.jac-recruitment.de/terms-of-use>

会社説明