



PR/117634 | IT Application Support

募集職種

人材紹介会社

ジェイエイシーリクルートメント タイランド

求人ID

1549495

業種

ITコンサルティング

雇用形態

正社員

勤務地

タイ

給与

経験考慮の上、応相談

更新日

2025年07月08日 17:15

応募必要条件

職務経験

3年以上

キャリアレベル

中途経験者レベル

英語レベル

ビジネス会話レベル

日本語レベル

ビジネス会話レベル

最終学歴

短大卒：準学士号

現在のビザ

日本での就労許可は必要ありません

募集要項

We are seeking a proactive and experienced IT Application Support to help maintain the stability and performance of enterprise software systems deployed in client environments.

Responsibilities:

- Monitor and troubleshoot software applications to ensure smooth operation and minimal downtime.
- Collaborate with internal technical teams and client-side support to resolve issues efficiently.
- Maintain service levels and ensure compliance with agreed SLAs.
- Analyze system behavior and recommend enhancements to improve functionality and user experience.

- Provide training and guidance to end-users, especially on new features and updates.
- Track and document configuration changes and schedule regular updates.
- Ensure strict adherence to client security policies while working within their infrastructure.

Qualifications:

- Bachelor's degree in Computer Science, Software Engineering, Information Technology, or a related field.
- Strong customer service orientation with excellent communication and interpersonal skills.
- Solid understanding of business processes and experience with enterprise systems such as ERP, CRM, or SCM.
- Prior experience in application support roles within enterprise or secure environments.
- Proficient in backend technologies like SQL and Java.
- Familiar with managing deployments, configuration tracking, and performance monitoring.
- Hands-on experience with enterprise application servers (e.g., IBM WebSphere or similar).

Interested candidate, please submit your most recent resume in English by simply clicking "APPLY NOW"

JAC Recruitment Ltd.
10F, Emporium Tower, 622, Soi 24, Sukhumvit Road, Klongton, Klongtoey, Bangkok 10110

#LI-JACTH
#citybangkok

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会社説明