



PR/117552 | Customer Services Specialist (Chinese or Japanese speaking)

募集職種

人材紹介会社

ジェイエイシーリクルートメント タイランド

求人ID

1549406

業種

ビジネスコンサルティング

雇用形態

正社員

勤務地

タイ

給与

経験考慮の上、応相談

更新日

2025年07月08日 17:13

応募必要条件

職務経験

3年以上

キャリアレベル

中途経験者レベル

英語レベル

ビジネス会話レベル

日本語レベル

ビジネス会話レベル

最終学歴

短大卒：準学士号

現在のビザ

日本での就労許可は必要ありません

募集要項

Job Title: Customer Services Specialist

Salary: 30,000 – 60,000 THB

Location: Phakranong

Key Responsibilities:

- Manage customer interactions (calls, emails, chats) and ensure to meet quality standards
- Analyze data from call monitoring to identify recurring problems or areas where customer service needs improvement, and report these findings to management.
- Ensure that interaction with the clients such as call/chat/email adhere to company policies, procedures, and any relevant legal or regulatory requirements during customer interactions.
- Assist to analyze customer feedback from surveys or other sources to identify areas for service improvement.

Qualifications:

- Bachelor's degree in a related field
- 0-2 years of experience in Customer Services, ideally in BPO environment but not necessarily.
- **Thais with ability to communicate in either Chinese or Japanese**

Interested candidate, please send your resume in English (Word format only) along with your recent photo and expected salary to us.

JAC Personnel Recruitment Ltd

10F Emporium Tower 622 Sukhumvit Soi 24 Klongton, Klongtoey, Bangkok 10110

Contact : K. Napaphach

Office Number: 066-097-2958

Time: 9.00 am - 6.00 pm

Website : <https://www.jac-recruitment.co.th>

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#citybangkok

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会社説明