



PR/117192 | Customer Service

**募集職種****人材紹介会社**

ジェイ エイ シー リクルートメント タイランド

**求人ID**

1549117

**業種**

その他（メーカー）

**雇用形態**

正社員

**勤務地**

タイ

**給与**

経験考慮の上、応相談

**更新日**

2025年07月22日 13:00

**応募必要条件****職務経験**

3年以上

**キャリアレベル**

中途経験者レベル

**英語レベル**

ビジネス会話レベル

**日本語レベル**

ビジネス会話レベル

**最終学歴**

短大卒：準学士号

**現在のビザ**

日本での就労許可は必要ありません

**募集要項****Job Description :**

- Oversee daily sales operations, including receiving, confirming, and tracking orders, arranging timely deliveries, and maintaining effective communication with customers.
- Accurately input customer demands, such as orders and EDI forecasts, into the relevant system based on agreements.
- Determine forecasts and safety stock levels using previous forecasts and consumption analysis, and upload this information to the system. Maintain a good understanding of demand and stock levels to achieve a balanced approach.
- Address customer complaints skillfully and politely, inform relevant departments to take corrective actions, and follow up on the results.
- Manage risk in daily operations, handle urgent cases promptly and proactively.

- Properly manage slow-moving and obsolete goods, and alert potential customer line-downs due to material shortages.
- Collaborate with other departments to enhance sales operations, drive business growth, and increase customer satisfaction.
- Submit invoices according to customer requirements and follow up on accounts receivable.

**Notice:** By submitting an application for this position, you acknowledge and consent to the disclosure of your personal information to the Privacy Policy and Terms and Conditions, for the purpose of recruitment and candidate evaluation.

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会社説明