



## PR/095453 | Technical Support Engineer

### 募集職種

#### 人材紹介会社

ジェイエイシーリクルートメント シンガポール

#### 求人ID

1548820

#### 業種

その他（メーカー）

#### 雇用形態

正社員

#### 勤務地

シンガポール

#### 給与

経験考慮の上、応相談

#### 更新日

2025年07月08日 16:49

### 応募必要条件

#### 職務経験

3年以上

#### キャリアレベル

中途経験者レベル

#### 英語レベル

ビジネス会話レベル

#### 日本語レベル

ビジネス会話レベル

#### 最終学歴

短大卒：準学士号

#### 現在のビザ

日本での就労許可は必要ありません

### 募集要項

We are seeking a skilled and proactive Technical Support Specialist to join our team. This role combines technical support and pre-sales consultation, ensuring our customers receive timely and effective assistance with our products and services. The ideal candidate will have strong problem-solving skills, technical expertise, and a customer-centric mindset.

#### Key Responsibilities

- Provide pre-sales support and consultation, addressing customer inquiries and support requests promptly and accurately.
- Diagnose and troubleshoot software and hardware issues, applying effective solutions to resolve technical problems.
- Offer technical assistance related to computer systems, software, and hardware.
- Develop and maintain technical documentation and manuals to support internal teams and end-users.
- Assist with new product certifications and renewals.

- Support the company's Warranty Entitlement and Claim system.

#### Requirements

- Bachelor's degree in Computer Science, Information Technology, Engineering, or a related field.
- 3–5 years of hands-on experience in technical support or a similar role.
- Proficiency in Microsoft Office applications.
- Strong analytical and problem-solving skills.
- Solid understanding of hardware, software, and networking diagnostics.

Aloysius Loh

JAC Recruitment Pte Ltd

EA Personnel: R24121320

EA Personnel Name: LOH CHUAN LIANG ALOYSIUS

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会社説明