



PR/095359 | IT Support Engineer / Helpdesk - Japanese Speaking

募集職種

人材紹介会社

ジェイエイシーリクルートメント シンガポール

求人ID

1548801

業種

ソフトウェア

雇用形態

正社員

勤務地

シンガポール

給与

経験考慮の上、応相談

更新日

2025年07月08日 16:49

応募必要条件

職務経験

3年以上

キャリアレベル

中途経験者レベル

英語レベル

ビジネス会話レベル

日本語レベル

ビジネス会話レベル

最終学歴

短大卒：準学士号

現在のビザ

日本での就労許可は必要ありません

募集要項

COMPANY OVERVIEW

Our client is an IT consulting and system integrator company from Japan.

JOB RESPONSIBILITIES

Responding to IT support requests from users (via email, phone, and tickets)

- Basic troubleshooting for Microsoft 365, Windows PCs, and business applications
- Initial problem identification and escalation
- Maintaining FAQs and knowledge bases

JOB REQUIREMENTS

Education : Degree with major in IT, system engineer, computer science, or related field.

Experience :

- Experience in any of the IT Support/Helpdesk/Desktop/Customer Support or related positions
- Basic operational knowledge of Microsoft 365 and Windows PCs
- At least basic communication skill in Japanese is required in order to communicate with Japanese stakeholders
- Basic knowledge of ITIL is a plus

Apply online for more information about this opportunity.

JAC Recruitment Pte. Ltd.
EA License Number: 90C3026
EA Personnel: R1985155
Rui Watanabe

#LI-JACSG

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会社説明