



募集要項

An international retail Beverage company is looking for a Store Manager to oversee the daily operations of the tea house, ensuring smooth business operations, enhancing customer experience, and leading the team to deliver high-quality service.

Key Responsibilities

- Oversee the daily operations of the tea house, ensuring smooth and efficient management.
- Monitor and optimize store workflows to enhance service efficiency and customer satisfaction.
- Ensure store hygiene, safety, and regulatory compliance with company policies and relevant regulations.
- Handle customer complaints and feedback to continuously improve service quality.
- · Recruit, train, and manage store staff to ensure they possess excellent service attitudes and professional skills.

Schedule staff shifts to ensure adequate manpower and smooth operations.

- · Motivate employees to enhance work enthusiasm and team spirit.
- Monitor store sales performance and achieve business targets set by the company.
- Manage store inventory, control costs, and minimize waste.

Requirements

- Minimum 2 years of experience in retail or F&B management; experience in managing a tea house is a plus.
- Strong communication and team management skills.
- Basic knowledge of financial and inventory management.
- Strong sense of responsibility, able to work independently under pressure.
- Passion for tea culture and enthusiasm for the service industry.

#LI-JACMY #stateKL #countrymalaysia **Notice:** By submitting an application for this position, you acknowledge and consent to the disclosure of your personal information to the Privacy Policy and Terms and Conditions, for the purpose of recruitment and candidate evaluation.

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