



【英語を活かす】クライアントサービスリレーションシップマネージャー/ CS Relationship Manager

グローバル金融機関にて、CS関係マネージャーの求人がございます。

募集職種

人材紹介会社

ロバート・ウォルターズ (Robert Walters)

採用企業名

グローバル金融機関

求人ID

1546389

業種

投資銀行

雇用形態

正社員

勤務地

東京都 23区

給与

1000万円 ~ 1500万円

勤務時間

お問い合わせください

休日・休暇

完全週休2日制, 土日祝日休み, 有給休暇

更新日

2025年07月15日 00:00

応募必要条件

キャリアレベル

中途経験者レベル

英語レベル

ネイティブ

日本語レベル

ネイティブ

最終学歴

大学卒: 学士号

現在のビザ

日本での就労許可が必要です

募集要項

A multinational financial institution is seeking a Client Service Relationship Manager. The selected candidate will manage relationships with institutional clients, coordinate service processes, and deliver in-person portfolio reviews.

A multinational financial institution specialising in investment management and advisory. This company is a Japanese subsidiary of a 30+ year old investment management giant in North America.

Keywords:

カスタマーサービス, サポート, コミュニケーション, 接客, 求人, 外資系

Job Ref: OQKAS3

Responsibilities:

- Collaborate with US-based teams to support Asia-based institutional clients
- Maintain familiarity with assigned clients and their needs
- Meet service requirements, including traveling, client meetings, and updating contact management systems
- Coordinate sales and service processes with internal and external parties in Japan
- Conduct in-person portfolio reviews and communicate portfolio updates
- Address various client requests efficiently

Requirements:

- Bachelor's degree or above
- More than 4 years of professional experience
- Experience in institutional investment is a plus
- Understanding of investment
- Skilled in applying mathematical and financial concepts (geometric linking, cap/dollar/equal weightings, Alpha, Beta, Tracking Error, Information Ratio)
- Bilingual level English and Japanese; proficient in Korean is preferred

会社説明

We've been a driving force in the Japanese bilingual recruitment market, providing high quality candidates for our clients and access to the best jobs for over 20 years. We operate a team-based profit share system which, we believe, sets us apart from the majority of competitors by enabling us to always put the interests of our clients and candidates first. That means we can find the best fit for employer and job seeker, and we never push people into unsuitable roles.