

MichaelPage

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## NEW: Customer Service - Ocean Freight Forwarding

## Customer Service - FREIGHT FORWARDING

## 募集職種

## 人材紹介会社

マイケル・ページ・インターナショナル・ジャパン株式会社

## 求人ID

1546227

## 業種

物流・倉庫

## 雇用形態

正社員

## 勤務地

東京都 23区

## 給与

400万円 ~ 500万円

## 更新日

2026年02月21日 08:00

## 応募必要条件

## キャリアレベル

中途経験者レベル

## 英語レベル

ビジネス会話レベル

## 日本語レベル

ネイティブ

## 最終学歴

大学卒：学士号

## 現在のビザ

日本での就労許可が必要です

## 募集要項

Looking for a customer service experienced candidate to join the team in Tokyo. Reporting to a team leader of Operation team, you will be responsible for Import customer service and operations.

## Client Details

A global and well-established logistics provider offering a wide range of services in logistics. With a significant presence in the industry and a diverse team, they focus on providing top-notch services to their clients globally.

## Description

- Coordinating and managing all aspects of import operations from creation/receipt of the orders through to the delivery to final destination.
- Maintaining a high level of customer satisfaction
- To control, monitor and carry out the shipping orders at optimal efficiency
- Develop effective relationships with customers, service providers and other offices and agents
- Collaborate with team members to achieve service targets
- Contribute to a positive and inclusive work environment

**Job Offer**

- A bonus scheme on top of base salary
- Opportunity to work in a professional and growth-oriented environment
- Generous remote work policy
- A permanent role in a globally recognized organization
- A company that strongly values the contribution of each employee

We look forward to your application!

To apply online please click the 'Apply' button below. For a confidential discussion about this role please contact Davide Capretta at +81 3 6832 8675.

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**スキル・資格**

- Good customer service skills, freight forwarding experience ideal
- English/Japanese bilingual
- Team-player
- Strong communication skills to liaise with customers and team members effectively

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**会社説明**

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